

# **GOVERNMENT GAZETTE**

### **OF THE**

# REPUBLIC OF NAMIBIA

N\$8.80 WINDHOEK - 3 July 2023 No. 8126 **CONTENTS** Page **GENERAL NOTICES** Communication Regulatory Authority of Namibia: Withdrawal of Notice in terms of the Regulations No. 373 regarding the Submissions of Interconnection Agreements and Tariffs ..... 1 No. 374 Communication Regulatory Authority of Namibia: Notice in terms of the Regulations regarding the Submissions of Interconnection Agreements and Tariffs 2 No. 375 Communication Regulatory Authority of Namibia: Notice in terms of the Regulations regarding the Submissions of Interconnection Agreements and Tariffs Communication Regulatory Authority of Namibia: Notice in terms of the Regulations regarding the No. 376 Submissions of Interconnection Agreements and Tariffs **General Notices** 

# COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 373

WITHDRAWAL OF NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, hereby withdraw the Tariff Submission and Schedule published as General Notice No. 296, in Government Gazette No. 8114, on 19 June 2023.

E. NGHIKEMBUA CHIEF EXECUTIVE OFFICER COMMUNICATIONS REGULATORY AUTHORITY

#### COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 374

# NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms of Section 53(10) of the Communications Act, 2009 (Act No. 8 of 2009) read with regulation 8(1) of the Regulations Regarding the Submission of Interconnection Agreements and Tariffs, published in Government Gazette No. 4714, General Notice No. 126, on 18 May 2011, herewith gives notice that **Paratus Telecommunications (Pty) Ltd** has filed a tariff with the Authority as set out in **Schedule 1**.

Any person may examine copies of the tariffs submitted at the head offices of the Authority during normal business hours and may make copies on payment of a fee determined by the Authority. Copies may also be downloaded free of charge at www.cran.na.

The public may submit written comments to the Authority within fourteen (14) days from the date of publication of this notice in the *Gazette*.

**Paratus Telecommunications (Pty) Ltd** may submit, in writing to the Authority, a response to any written comments within fourteen (14) days from the lapsing of the time to submit written submissions.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submissions is made, if different and be clear and concise.

All written submissions and reply comments may be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely Communication House, 56 Robert Mugabe Avenue, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek, 9000; and
- (3) by electronic mail to the following address: <u>legal@cran.na</u>.

E. NGHIKEMBUA CHIEF EXECUTIVE OFFICER COMMUNICATIONS REGULATORY AUTHORITY

#### **SCHEDULE 1**

## SUBMISSION OF PROPOSED TARIFF BY PARATUS TELECOMMUNICATIONS (PTY) LTD: COMMUNICATIONS ACT, 2009

#### **Infinity Packages:**

| Product         | Details   | Price (NAD) |
|-----------------|---|-------------|
| Infinity Sixtee | Uncapped connection with speeds of Up to 60 Mbps which comes with an Optical Network Terminal | 1,500       |

| Infinity One-Twenni | Uncapped connection with speeds of Up to 120 Mbps which comes with an Optical Network Terminal | 2,950 |
|---------------------|--|-------|
| Infinity One-Fiftee | Uncapped connection with speeds of Up to 150 Mbps which comes with an Optical Network Terminal | 3,600 |

# Mega Packages:

| Product   | Details              | Price (NAD) |
|-----------|----------------------|-------------|
| Mega Mini | Speeds Up to 10 Mbps | 500         |
| Mega Plus | Speeds Up to 20 Mbps | 800         |
| Mega Boss | Speeds Up to 50 Mbps | 1,200       |

### Flex Packages:

| Product       | Price (NAD) |
|---------------|-------------|
| Flex Plus     | 950         |
| Flex Infinity | 1,600       |
| Flex Ten      | 650         |
| Flex Twenty   | 1,100       |

### Lite Packages:

| Product           | Details  | Price (NAD) |
|-------------------|--|-------------|
| Limitless Lite    | (Up to 10 Mbps) unlimited<br>Includes wingle   | 399         |
| Limitless Extreme | (Up to 50 Mbps) unlimited<br>Includes router   | 999         |
| Twist Easy        | (Up to 50 Mbps) 30 GB Cap<br>Includes wingle<br>Night surfer mode between 12h00 and 6h00 am<br>(free internet surfing) | 300         |
| Twist Deluxe      | (Up to 50 Mbps) 90 GB Cap<br>Includes router<br>Night surfer mode between 12h00 and 6h00 am<br>(free internet surfing) | 600         |

# Sky-Fi Packages:

| Product         | Details                                       | Price (NAD) |
|-----------------|---|-------------|
| Sky-Fi Ten      | Speeds Up to 10 Mbps                          | 500         |
| Sky-Fi Twenty   | Speeds Up to 20 Mbps                          | 800         |
| Sky-Fi Infinity | Uncapped connection with speeds Up to 20 Mbps | 1,000       |

Please note that the full tariff submission including the terms and conditions and the remedies available to the consumer can be obtained from the Authority.

#### COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 375

# NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms of Section 53(10) of the Communications Act, 2009 (Act No. 8 of 2009) read with regulation 8(1) of the "Regulations Regarding the Submission of Interconnection Agreements and Tariffs", in Government Gazette No. 4714, General Notice No. 126, dated 18 May 2011, herewith gives notice that **Q-KON Telecom (Namibia)** has filed a tariff with the Authority as set out in Schedule 1.

Any person may examine copies of the tariffs submitted at the head offices of the Authority during normal business hours and copies may be made on payment of a fee determined by the Authority. Copies are also available at www.cran.na where copies may be downloaded free of charge.

The public may submit in writing to the Authority written comments within fourteen (14) days from the date of publication of this notice in the *Gazette*.

**Q-KON Telecom (Namibia)** may submit, in writing to the Authority, a response to any written comments within fourteen (14) days from the lapsing of the time to submit written submissions.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submissions is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely Communication House, 56 Robert Mugabe Avenue, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek, 9000; and
- (3) by electronic mail to the following address: <u>legal@cran.na</u>.

E. NGHIKEMBUA CHIEF EXECUTIVE OFFICER COMMUNICATIONS REGULATORY AUTHORITY

#### **SCHEDULE 1**

## SUBMISSION OF PROPOSED TARIFF BY Q-KON TELECOM (NAMIBIA): COMMUNICATIONS ACT, 2009

#### **Twoobii Broadband Services**

| 24 months service contracts | Downlink | Uplink | Price excl VAT |
|-----------------------------|----------|--------|----------------|
| justWORK 5-50               | 5 Mbps   | 1 Mbps | N\$ 1,989.00   |
| justWORK 6-60               | 6 Mbps   | 1 Mbps | N\$ 2,442.00   |

| justWORK 8-80           | 8 Mbps  | 1 Mbps | N\$ 3,140.00  |
|-------------------------|---------|--------|---------------|
| justWORK 8-100          | 8 Mbps  | 1 Mbps | N\$ 3,729.00  |
| justWORK 10-100         | 10 Mbps | 2 Mbps | N\$ 4,187.00  |
| justWORK 10-150         | 10 Mbps | 2 Mbps | N\$ 5,967.00  |
| justWORK 15-150         | 15 Mbps | 3 Mbps | N\$ 6,281.00  |
| justWORK 20-200         | 20 Mbps | 3 Mbps | N\$ 8,025.00  |
| justWORK 20-300         | 20 Mbps | 3 Mbps | N\$ 12,038.00 |
| justWORK 20-400         | 20 Mbps | 3 Mbps | N\$ 16,050.00 |
|                         |         |        |               |
| Business 4-30           | 4 Mbps  | 1 Mbps | N\$ 2,224.00  |
| Business 6-45           | 6 Mbps  | 1 Mbps | N\$ 3,114.00  |
| Business 8-60           | 8 Mbps  | 1 Mbps | N\$ 4,004.00  |
| Business 10-75          | 10 Mbps | 2 Mbps | N\$ 5,338.00  |
| Business 10-100         | 10 Mbps | 2 Mbps | N\$ 7,118.00  |
| Business 10-150         | 10 Mbps | 2 Mbps | N\$ 10,677.00 |
| Business 15-200         | 15 Mbps | 3 Mbps | N\$ 14,236.00 |
| Business 15-300         | 15 Mbps | 3 Mbps | N\$ 21,354.00 |
| Business 20-400         | 20 Mbps | 3 Mbps | N\$ 27,285.00 |
| Business 20-500         | 20 Mbps | 3 Mbps | N\$ 34,107.00 |
|                         |         |        |               |
| Business 6-45 Standby   | 6 Mbps  | 1 Mbps | N\$ 1,557.00  |
| Business 8-60 Standby   | 8 Mbps  | 1 Mbps | N\$ 2,002.00  |
| Business 10-100 Standby | 10 Mbps | 2 Mbps | N\$ 3,559.00  |
| Business 15-200 Standby | 15 Mbps | 3 Mbps | N\$ 7,118.00  |
| Business 20-400 Standby | 20 Mbps | 3 Mbps | N\$ 13,643.00 |
|                         |         |        |               |

Please note that the full tariff submission including the terms and conditions and the remedies available to the consumers can be obtained from the Authority.

#### COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 376

# NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms of Section 53(10) of the Communications Act, 2009 (Act No. 8 of 2009) read with regulation 8(1) of the "Regulations Regarding the Submission of Interconnection Agreements and Tariffs", in Government Gazette No. 4714, General Notice No. 126, dated 18 May 2011, herewith gives notice that **Mobile Telecommunications Limited** has filed a tariff with the Authority as set out in Schedule 1.

Any person may examine copies of the tariffs submitted at the head offices of the Authority during normal business hours and copies may be made on payment of a fee determined by the Authority. Copies are also available at www.cran.na where copies may be downloaded free of charge.

The public may submit in writing to the Authority written comments within fourteen (14) days from the date of publication of this notice in the *Gazette*.

**Mobile Telecommunications Limited** may submit, in writing to the Authority, a response to any written comments within fourteen (14) days from the lapsing of the time to submit written submissions.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submissions is made, if different and be clear and concise.

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- (3) by electronic mail to the following address: <u>legal@cran.na</u>.

E. NGHIKEMBUA CHIEF EXECUTIVE OFFICER COMMUNICATIONS REGULATORY AUTHORITY

#### SCHEDULE 1

SUBMISSION OF PROPOSED TARIFF BY MOBILE TELECOMMUNICATIONS LIMITED: COMMUNICATIONS ACT, 2009

**Enhanced Postpaid Voice Plans** 

| Select:                                     |                         |                     |                         |                         |                     |                         |
|---|-------------------------|---------------------|-------------------------|-------------------------|---------------------|-------------------------|
| Product Name                                | Select<br>Shared<br>Sim | Select Go           | Select Up               | Select Super            | Select Pro          | Select Premium          |
| Subscription                                | 50                      | 66                  | 299                     | 499                     | 669                 | 668                     |
| Once off Connection fee                     | 218                     | 218                 | 218                     | 218                     | 218                 | 218                     |
| Contract period option                      | 12/24/36<br>months      | 12/24/36 months     | 12/24/ <b>36 months</b> | 12/24/ <b>36 months</b> | 12/24/36 months     | 12/24/ <b>36 months</b> |
| Phone amount<br>allowed                     | As per credit score     | As per credit score | As per credit score     | As per credit score     | As per credit score | As per credit score     |
| Share free time (mins) no carry over        | 0                       | 50                  | 250                     | 009                     | 006                 | 1000                    |
| Shared Free SMS                             | 0                       | 50                  | 250                     | 009                     | 006                 | 1000                    |
| Shared Free Data (MB/ GB) no carry over     | 0                       | 512MB               | 1.5GB                   | 3GB                     | 5GB                 | 10GB                    |
| Shared Free Data social media no carry over | 0                       | 100MB               | 300MB                   | 500MB                   | 1GB                 | 2GB                     |
| Free 7 days Tik-Tok<br>bundle               | 0                       | 3.5GB               | 3.5GB                   | 3.5GB                   | 3.5GB               | 3.5GB                   |
| Streaming bundle- 1st purchase free         | 0                       | 1.5GB               | 1.5GB                   | 4.5GB                   | 10.5GB              | 45GB                    |

| International Wallet                                    |   |  |  | N\$10   | N\$10   | N\$20   |
|---|---|--|--|---|---|---|
| Data Roaming<br>Wallet                                  |   |  |  |   | NS10  | N\$20   |
| Loyalty points *** next phrase                          |   |  |  |   |   |   |
| ***Social media<br>included in the<br>social media data |   | WhatsApp, Snapchat,<br>Twitter, Facebook,<br>Instagram, Pinterest,<br>and LinkedIn | WhatsApp, Snapchat,<br>Twitter, Facebook,<br>Instagram, Pinterest,<br>and LinkedIn | WhatsApp, Snapchat,<br>Twitter, Facebook,<br>Instagram, Pinterest,<br>LinkedIn and<br>YouTube | WhatsApp,<br>Snapchat, Twitter,<br>Facebook, Instagram,<br>Pinterest, LinkedIn<br>and YouTube | WhatsApp, Snapchat,<br>Twitter, Facebook,<br>Instagram, Pinterest,<br>LinkedIn and<br>YouTube |
| Friends and Family numbers                              | 4 | 4  | 4  | 4   | 4   | 4   |

| Mobiz Voice:                           |                           |                         |                         |                         |                         |                        |                            |                            |
|--|---------------------------|-------------------------|-------------------------|-------------------------|-------------------------|------------------------|----------------------------|----------------------------|
| Product Name                           | Mobiz<br>Shared<br>Sim    | Mobiz Sky I             | Mobiz Sky II            | Mobiz<br>Sky III        | Mobiz Sky IV            | Mobiz Sky V            | Mobiz Sky VI Mobiz Sky VII | Mobiz Sky<br>VII           |
| Product offer price                    | 50                        | 66                      | 1999                    | 299                     | 4999                    | 669                    | 668                        | 1499                       |
| Once off Connection<br>fee             | 218                       | 218                     | 218                     | 218                     | 218                     | 218                    | 218                        | 218                        |
| Contract period option                 | 12/24/36 12/24/36 months  | 12/24/ <b>36</b> months | 12/24/ <b>36</b> months | 12/24/ <b>36 months</b> | 12/24/ <b>36 months</b> | 12/24/36<br>months     | 12/24/ <b>36</b><br>months | 12/24/ <b>36</b><br>months |
| Phone amount<br>allowed                | As per<br>credit<br>score | As per credit score     | As per credit<br>score  | As per credit<br>score  | As per credit score     | As per credit<br>score | As per credit score        | As per credit<br>score     |
| Share free time (mins) 0 no carry over | 0                         | 50                      | 150                     | 250                     | 009                     | 006                    | 1000                       | 3000                       |

| Shared Free SMS                                   | 0 | 50  | 150   | 250   | 009   | 006   | 1000  | 3000  |
|---|---|---|---|---|---|---|---|---|
| Shared Free Data<br>(MB/ GB) no carry<br>over     | 0 | 512MB   | 1GB   | 2GB   | 4GB   | eGB   | 10GB  | 20GB  |
| Shared Free Data<br>social media no carry<br>over | 0 | 100MB   | 200MB   | 400MB   | 500MB   | 1GB   | 2GB   | 4GB   |
| Free 7 days Tik-Tok<br>bundle                     | 0 | 3.5GB   | 3.5GB   | 3.5GB   | 3.5GB   | 3.5GB   | 3.5GB   | 3.5GB   |
| Streaming bundle- 1st purchase free               | 0 | 1.5GB   | 1.5GB   | 1.5GB   | 4.5GB   | 10.5GB  | 45GB  | 45GB  |
| International Wallet                              |   |   |   |   | N\$10   | N\$10   | N\$20   | N\$50   |
| Data Roaming<br>Wallet                            |   |   |   |   |   | N\$10   | N\$20   | N\$50   |
| Loyalty points ***<br>next phrase                 |   |   |   |   |   |   |   |   |
| Shared WFH bundle                                 | 0 | 0   | 0   | 0   | 10GB  | 10GB  | 20GB  | 30GB  |
| **Social media included in the social media data  |   | WhatsApp,<br>Snapchat,<br>Twitter,<br>Facebook,<br>Instagram,<br>Pinterest,<br>and LinkedIn | WhatsApp,<br>Snapchat,<br>Twitter,<br>Facebook,<br>Instagram,<br>Pinterest, and<br>LinkedIn | WhatsApp, Snapchat, Twitter, Facebook, Instagram, Pinterest, and LinkedIn | WhatsApp, Snapchat, Twitter, Facebook, Instagram, Pinterest, LinkedIn and YouTube | WhatsApp,<br>Snapchat,<br>Twitter,<br>Facebook,<br>Instagram,<br>Pinterest,<br>LinkedIn and | WhatsApp,<br>Snapchat,<br>Twitter,<br>Facebook,<br>Instagram,<br>Pinterest,<br>LinkedIn and | WhatsApp,<br>Snapchat,<br>Twitter,<br>Facebook,<br>Instagram,<br>Pinterest,<br>LinkedIn and |

| **WFH includes the |   |   |   |   | MS Teams,    | MS Teams,    | MS Teams,    | MS Teams,    |
|--------------------|---|---|---|---|--------------|--------------|--------------|--------------|
| following App data |   |   |   |   | Skype, Zoom, | Skype, Zoom, |              | Skype, Zoom, |
|                    |   |   |   |   |              | Google       | Google       | Google       |
|                    |   |   |   |   | and          | Hangouts     | Hangouts and | Hangouts     |
|                    |   |   |   |   | Cisco Webex  | and Cisco    | Cisco Webex  | and Cisco    |
|                    |   |   |   |   |              | Webex        |              | Webex        |
| Friends and Family | 4 | 4 | 4 | 4 | 4            | 4            | 4            | 4            |
| numbers            |   |   |   |   |              |              |              |              |

| SmartShare:                                 |                     |                     |                     |                     |                         |
|---|---------------------|---------------------|---------------------|---------------------|-------------------------|
| Product Name                                | SmartShare<br>Share | SmartShare Mini     | SmartShare Multi    | SmartShare Maxi     | SmartShare Mega         |
| Product offer price                         | 50                  | 399                 | 599                 | 799                 | 666                     |
| Once off<br>Connection fee                  | 218                 | 218                 | 218                 | 218                 | 218                     |
| Contract period option                      | 12/24/36<br>months  | 12/24/36 months     | 12/24/36 months     | 12/24/36 months     | 12/24/ <b>36 months</b> |
| Phone amount allowed                        | As per credit score     |
| Share free time (mins) no carry over        | 0                   | 500                 | 008                 | 1000                | 2000                    |
| Shared Free SMS                             | 0                   | 500                 | 008                 | 1000                | 2000                    |
| Shared Free Data (MB/ GB) no carry over     | 0                   | 3GB                 | 5GB                 | 8GB                 | <b>15GB</b> (12GB)      |
| Shared Free Data social media no carry over | 0                   | 614MB               | IGB                 | 1.6GB               | <b>4GB</b> (2.4GB)      |
| Free 7 days Tik-Tok bundle                  | 0                   | 3.5GB               | 3.5GB               | 3.5GB               | 3.5GB                   |

| Streaming bundle -<br>1st purchase free          | 0 | 1.5GB  | 4.5GB  | 10.5GB   | 45GB   |
|--|---|--|--|--|--|
| International Wallet                             |   | N\$10  | N\$10  | N\$20  | N\$30  |
| Data Roaming Wallet                              |   |  | 01\$N  | N\$20  | N\$30  |
| Loyalty points *** next phrase                   |   |  |  |  |  |
| **Social media included in the social media data |   | WhatsApp, Snapchat,<br>Twitter, Facebook,<br>Instagram, Pinterest,<br>LinkedIn and YouTube |
| Friends and Family numbers                       | 4 | 4  | 4  | 4  | 4  |

Please note that the full tariff submission including the terms and conditions and the remedies available to the consumers can be obtained from the Authority.