



# GOVERNMENT GAZETTE

## OF THE

# REPUBLIC OF NAMIBIA

N\$6.00

WINDHOEK - 20 January 2020

No. 7098

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## General Notices

### COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 24

2020

#### NOTICE IN TERMS OF SECTION 53 (7) OF THE COMMUNICATIONS ACT, 2009 READ WITH THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS

The Communications Regulatory Authority of Namibia, in terms section 53(1) and (7) of the Communications Act read with regulation 8 of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs”, in Government Gazette No. 4714, General Notice No. 126, dated 18 May 2011, herewith gives notice that it has **approved:**

1. The new Standard/Lite Contract Packages as submitted by **Telecom Namibia**, which came into force and effect on **13 December 2019**, notwithstanding the date of publication of the notice in the *Gazette*;
2. Amended Fixed Wireless Packages as submitted by **Witel Service Provider (Pty) Ltd t/a Witel**, which came into force and effect on **11 December 2019**, notwithstanding the date of publication of the notice in the *Gazette*;
3. Amended WANlink tariffs as submitted by **Salt Essential Information Technology (Pty) Ltd t/a Salt**, which came into force and effect on **13 December 2019**, notwithstanding the date of publication of the notice in the *Gazette*;
4. Beyond Wow tariffs as submitted by **MTN Business Solutions (Pty) Ltd t/a MTN**, which came into force and effect on **13 December 2019**, notwithstanding the date of publication of the notice in the *Gazette*;
5. Amended VOIP tariffs as submitted by **Paratus Telecommunications (Pty) Ltd t/a Paratus**, which came into force and effect on **13 December 2019**, notwithstanding the date of publication of the notice in the *Gazette*;
6. Mumwe Business 200 tariffs as submitted by **Paratus Telecommunications (Pty) Ltd t/a Paratus**, which came into force and effect on **13 December 2019**, notwithstanding the date of publication of the notice in the *Gazette*;
7. Gpon products as submitted by **Paratus Telecommunications (Pty) Ltd t/a Paratus**, which came into force and effect on **13 December 2019**, notwithstanding the date of publication of the notice in the *Gazette*;
8. NewFTTx as submitted by **Paratus Telecommunications (Pty) Ltd t/a Paratus**, which came into force and effect on **4 January 2020**, notwithstanding the date of publication of the notice in the *Gazette*;
9. Amended Mumwe tariffs as submitted by **Paratus Telecommunications (Pty) Ltd t/a Paratus**, which came into force and effect on **22 January 2020**, notwithstanding the date of publication of the notice in the *Gazette*; and
10. Additional to the existing Bulk SMS bundles as submitted by **Paratus Telecommunications (Pty) Ltd t/a Paratus**, which came into force and effect on **2 February 2020**, notwithstanding the date of publication of the notice in the *Gazette*.

**Please note that the full tariff submission and reasons for approval can be obtained from the Authority.**

**H. M. GOAMAB II**  
**CHAIRPERSON OF THE BOARD OF DIRECTORS**  
**COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA**

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**COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA**

No. 25

2020

**NOTICE IN TERMS OF THE REGULATIONS PRESCRIBING THE NATIONAL NUMBERING PLAN FOR USE IN THE PROVISION OF TELECOMMUNICATIONS SERVICES IN THE REPUBLIC OF NAMIBIA, NUMBERING LICENCE FEE AND PROCEDURES FOR NUMBER LICENCES: COMMUNICATIONS ACT, 2009**

The Communications Regulatory Authority of Namibia, in terms of Regulation 22(1) of the Regulations regarding the National Numbering Plan for Namibia for use in the provision of Telecommunications Services in the Republic of Namibia, Numbering Licence Fees and Procedures for Number Licences as published in Government Gazette No. 5983, General Notice No. 97 dated 1 April 2016, hereby gives notice that the following Applicants has submitted applications as per the table below:

**Application for Number Licenses: Short Codes**

<b>Applicant</b>	<b>Applicants' place of incorporation</b>	<b>Percentage of Stock owned by Namibian Companies controlled by Namibian Citizens</b>	<b>Number Category</b>	<b>Numbers applied for</b>	<b>Numbers to be considered for assignment</b>	<b>Geographic area</b>	<b>Service to be provided using number applied for</b>
Telecom Namibia Limited	Namibia	100%	Short Codes	12300 12400 13900 10000 10011 10033 10044 10066 11000 11444 11711 11888	12300 12400 13900 10000 10011 10033 10044 10066 11000 11444 11711 11888	National	Short Codes

The public may submit comments in writing to the Authority within a period of fourteen (14) days from the date of publication of this Notice in the *Gazette*.

The Applicants may submit written reply comments within fourteen (14) days from the due date of the written public comments.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submission is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) By hand to the head offices of the Authority, namely Communication House, 56 Robert Mugabe Avenue, Windhoek;
- (2) By post to the head offices of the Authority, namely Private Bag 13309, Windhoek 9000;
- (3) By electronic mail to the following address: [legal@cran.na](mailto:legal@cran.na);

- (4) By facsimile to the following facsimile number:+264 61 222790; or
- (5) By fax to e-mail to: 088642748.

**F. K. MBANDEKA**  
**CHIEF EXECUTIVE OFFICER**  
**COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA**

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**COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA**

No. 26

2020

**NOTICE OF INTENTION TO AMEND THE REGULATIONS PRESCRIBING PROCEDURES REGARDING APPLICATION FOR, AND AMENDMENT, RENEWAL, TRANSFER AND CANCELLATION OF SPECTRUM LICENCES: COMMUNICATIONS ACT, 2009**

The Communications Regulatory Authority of Namibia in terms of regulation 4(3) of the Regulations Regarding Rule-Making Procedures published as General Notice No. 334 of 17 December 2010 publishes this notice of intention to **amend the Regulations Prescribing Procedures Regarding Application for, and Amendment, Renewal, Transfer and Cancellation of Spectrum Licences**, which contains the following:

1. The draft of the proposed amendment to the Regulations Prescribing Procedures Regarding Application for, and Amendment, Renewal, Transfer and Cancellation of Spectrum Licences, set out in Schedule 1; and
2. The concise statement of the purpose for the proposed amendment of the Regulations set out in Schedule 2.

The public may make written submissions to the Authority no later than 30 days from the date of publication of this notice of intention to amend the Code, in the manner set out below for making written submissions.

Reply comments to written submissions may be submitted to the Authority-

- (a) no later than 15 days after the time for the making of written submissions has lapsed; or
- (b) if the opportunity for the submission of reply comments is published in a subsequent *Gazette*, after the lapse of 14 days from the date of such publication.

All written submissions must-

- (a) contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submission is made, if different; and
- (b) be clear and concise.

All written submissions must be sent or given in any of the following ways:

1. By hand to the head offices of the Authority, namely Communication House, No 56 Robert Mugabe Avenue, Windhoek.
2. By post to the head offices of the Authority; namely Private Bag 13309, Windhoek, 9000;

3. By electronic mail to the following address: [legal@cran.na](mailto:legal@cran.na); or
4. By fax to email to: 0886550852

**H. M. GAOMAB II**  
**CHAIRPERSON OF THE BOARD**  
**COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA**

**SCHEDULE 1**

**AMENDMENT OF THE REGULATIONS PRESCRIBING PROCEDURES  
REGARDING APPLICATION FOR, AND AMENDMENT, RENEWAL, TRANSFER AND  
CANCELLATION OF SPECTRUM LICENCES**

The Communications Regulatory Authority of Namibia in terms of regulation 4(3) of the Regulations Regarding Rule-Making Procedures published in the Government Gazette No. 4630, General Notice No. 334 of 17 December 2010 amends the **Regulations Prescribing Procedures Regarding Application for, and Amendment, Renewal, Transfer and Cancellation of Spectrum Licences** published in the Government Gazette No. 6888, General Notice No. 104 dated 29 April 2019.

1. **Substitution of the Frequency row 5470 – 5725M of Annexure B (Radio Apparatus Exempt from Spectrum License) with the following Frequency row:**

<b>Column A</b>	<b>Column B</b>	<b>Column C</b>	<b>Column D</b>	<b>Column E</b>
<b>Frequency Bands K=KHz M=MHz G=GHz</b>	<b>Type of Device</b>	<b>Maximum Radiated Power or Field Strength Limits &amp; Channel spacing</b>	<b>Relevant Standard</b>	<b>Additional Requirements</b>
5470 -5725M	Wireless Access Systems / Radio Local Access Network (WAS & RLAN): indoor use only.	1 W eirp.  Dynamic Frequency Selection (DFS) & Transmitter Power Control Obligatory.	EN 300 893  EN 301 489- 1,17  EN 60950	ITU-R M.1625

2. **Deletion of the Frequency row 57 – 66G of Annexure B (Radio Apparatus Exempt from Spectrum License)**

**SCHEDULE 2**

**PRECISE STATEMENT AND PURPOSE OF THE PROPOSED AMENDMENT OF THE  
REGULATIONS PRESCRIBING PROCEDURES REGARDING APPLICATION FOR,  
AND AMENDMENT, RENEWAL, TRANSFER AND CANCELLATION OF SPECTRUM  
LICENCES**

The purpose of the amendment of the Regulations Prescribing Procedures Regarding Application for, and Amendment, Renewal, Transfer and Cancellation of Spectrum Licences is to conform the list of Radio Apparatus Exempt from Spectrum License to the International Telecommunications (ITU) standards.

**COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA**

No. 27

2020

**NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTER-CONNECTION AGREEMENTS AND TARIFFS**

The Communications Regulatory Authority of Namibia, in terms of Section 53(10) of the Communications Act, 2009 (Act No. 8 of 2009) read with regulation 8(1) of the “Regulations Regarding the Submission of Interconnection Agreements and Tariffs”, in Government Gazette No. 4714, General Notice No. 126, dated 18 May 2011, herewith gives notice that **Telecom Namibia Limited** has filed a tariff with the Authority as set out in Schedule 1.

Any person may examine copies of the tariffs submitted at the head offices of the Authority during normal business hours and copies may be made on payment of a fee determined by the Authority. Copies are also available at [www.cran.na](http://www.cran.na) where copies may be downloaded free of charge.

The public may submit in writing to the Authority written comments within fourteen (14) days from the date of publication of this notice in the *Gazette*.

**Telecom Namibia Limited** may submit, in writing to the Authority, a response to any written comments within fourteen (14) days from the lapsing of the time to submit written submissions.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submissions is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely Communication House, 56 Robert Mugabe Avenue, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek 9000;
- (3) by electronic mail to the following address: [legal@cran.na](mailto:legal@cran.na);
- (4) by facsimile to the following facsimile number: +264 61 222790; and
- (5) by fax to e-mail to: 0886550852

**F. K. MBANDEKA**  
**CHIEF EXECUTIVE OFFICER**  
**COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA**

**SCHEDULE 1**  
**SUBMISSION OF PROPOSED TARIFFS**  
**BY TELECOMNAMIBIA LIMITED,**  
**COMMUNICATIONS ACT, 2009**

Package Attributes	tn1 Maxi Current	tn1 Maxi New	tn1 Maxi Advanced 1 Current	tn1 Maxi Advanced 1 New	tn1 Maxi Advanced 2 Current	tn1 Maxi Advanced 2 New
Mobile data usage	2,048	5,120	5,120	10,240	Unlimited	Unlimited
Mobile Minutes	-	-	-	-	900	900
SMS	-	-	-	-	-	-

<b>Sim Card</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Mobile Data device/s</b>	<b>4G Dongle</b>	<b>4G/LTE Pocket Wifi</b>	<b>4G/LTE Pocket Wifi</b>	<b>4G/LTE Pocket Wifi</b>	<b>ZTE MF253</b>	<b>ZTE MF253</b>
<b>Mobile phone/s</b>	-	-	-	-	-	-
<b>Fixed Voice Minutes</b>	-	-	-	-	-	-
<b>Fixed Voice device/s</b>	-	-	-	-	<b>1</b>	<b>1</b>
<b>Fixed Data device</b>	<b>FB 7390</b>	<b>FB 7430</b>	<b>FB 7490</b>	<b>FB 7430</b>	<b>FB 7490</b>	<b>FB 7430</b>
<b>FBBSpeed</b>	<b>6144K</b>	<b>6144K</b>	<b>8192K</b>	<b>8192K</b>	<b>8192k</b>	<b>8192k</b>
<b>E-mail Address</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Monthly Price(N\$) Incl Device</b>	<b>749</b>	<b>599</b>	<b>1,409</b>	<b>919</b>	<b>2,179</b>	<b>1839</b>
<b>Monthly Price(N\$) Excl Device</b>	<b>522</b>	<b>519</b>	<b>1,279</b>	<b>849</b>	<b>1,999</b>	<b>1739</b>
<b>Monthly Price(N\$) Additional Member incl Device</b>		<b>309</b>		<b>339</b>		<b>1229</b>
<b>Monthly Price(N\$) Additional Member excl Device</b>		<b>59</b>		<b>89</b>		<b>909</b>
<b>Mobile data usage</b>	<b>3,686</b>	<b>5120</b>	<b>2,048</b>	<b>5,120</b>	<b>5,120</b>	<b>10,240</b>
<b>Mobile Minutes</b>	<b>900</b>	<b>900</b>	<b>500</b>	<b>500</b>	<b>500</b>	<b>500</b>
<b>SMS</b>	<b>250</b>	<b>250</b>	<b>200</b>	<b>200</b>	<b>100</b>	<b>200</b>
<b>Sim Card</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>
<b>Mobile Data device/s</b>	-	-	-	-	<b>4G Dongle</b>	<b>4G/LTE Pocket Wifi</b>
<b>Mobile phone/s</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Fixed Voice Minutes</b>	-	-	-	-	-	-
<b>Fixed Voice device/s</b>	-	-	-	-	<b>1</b>	<b>1</b>
<b>Fixed Data device</b>	<b>FB 7490</b>	<b>FB 7430</b>	<b>FB 7430</b>	<b>FB 7430</b>	<b>FB 7390</b>	<b>FB 7430</b>
<b>FBB Speed</b>	<b>4096K</b>	<b>4096K</b>	<b>4096K</b>	<b>4096K</b>	<b>6144K</b>	<b>6144K</b>
<b>E-mail Address</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Monthly Price(N\$) Incl Device</b>	<b>1,245</b>	<b>1039</b>	<b>1,049</b>	<b>879</b>	<b>1,799</b>	<b>1079</b>
<b>Monthly Price(N\$) Excl Device</b>	<b>730</b>	<b>599</b>	<b>655</b>	<b>519</b>	<b>1,029</b>	<b>659</b>
<b>Monthly Price(N\$) Additional Member incl Device</b>	<b>619</b>	<b>499</b>		<b>459</b>		<b>519</b>
<b>Monthly Price(N\$) Additional Member excl Device</b>		<b>219</b>		<b>139</b>		<b>159</b>
<b>Mobile data usage</b>	<b>6,144</b>	<b>15,360</b>	<b>10,240</b>	<b>15,360</b>	<b>10,240</b>	<b>15,360</b>
<b>Mobile Minutes</b>	<b>3,000</b>	<b>3,000</b>	<b>200</b>	<b>200</b>	<b>1,000</b>	<b>1,000</b>
<b>SMS</b>	<b>600</b>	<b>600</b>	<b>400</b>	<b>400</b>	<b>1,000</b>	<b>1,000</b>
<b>Sim Card</b>	<b>6</b>	<b>6</b>	<b>2</b>	<b>2</b>	<b>5</b>	<b>5</b>
<b>Mobile Data device/s</b>	<b>(3x)'4G Dongle</b>	<b>(3x)'4G/ LTE Pocket Wifi</b>	<b>4G Dongle</b>	<b>4G/LTE Pocket Wifi</b>	-	-
<b>Mobile phone/s</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>5</b>	<b>5</b>
<b>Fixed Voice Minutes</b>	-	-	-	-	<b>Unlimited</b>	<b>Unlimited</b>
<b>Fixed Voice device/s</b>	<b>3</b>	<b>3</b>	-	-	<b>1</b>	<b>1</b>
<b>Fixed Data device</b>	<b>FB 7490</b>	<b>FB 7490</b>	<b>FB 7490</b>	<b>FB 7430</b>	<b>FB 7430</b>	<b>FB 7430</b>
<b>FBB Speed</b>	<b>6144K</b>	<b>6144K</b>	<b>4096K</b>	<b>4096K</b>	<b>4096K</b>	<b>4096K</b>

<b>E-mail Address</b>	-	-	-	-	-	-
<b>Monthly Price(NS) Incl Device</b>	<b>3,309</b>	<b>2399</b>	<b>1,149</b>	<b>509</b>	<b>2,249</b>	<b>1909</b>
<b>Monthly Price(NS) Excl Device</b>		<b>1189</b>	<b>789</b>	<b>439</b>	<b>1,940</b>	<b>969</b>
<b>Monthly Price(NS) Additional Member incl Device</b>	<b>529</b>	<b>1759</b>		<b>89</b>	<b>310</b>	<b>1179</b>
<b>Monthly Price(NS) Additional Member excl Device</b>		<b>699</b>		<b>59</b>		<b>309</b>
<b>Mobile data usage</b>	<b>300</b>	<b>1,024</b>	<b>500</b>	<b>2,048</b>	<b>3,072</b>	<b>3,072</b>
<b>Mobile Minutes</b>	<b>150</b>	<b>200</b>	<b>200</b>	<b>400</b>	<b>500</b>	<b>500</b>
<b>SMS</b>	<b>150</b>	<b>200</b>	<b>300</b>	<b>500</b>	<b>600</b>	<b>600</b>
<b>Sim Card</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Mobile Data device/s</b>	-	-	-	-	-	-
<b>Mobile phone/s</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Fixed Voice Minutes</b>	-	-	-	-	-	-
<b>Fixed Voice device/s</b>	-	-	-	<b>0</b>	-	<b>0</b>
<b>Fixed Data device</b>	-	-	-	-	-	-
<b>FBB Speed</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>
<b>E-mail Address</b>	-	-	-	-	-	-
<b>Monthly Price(NS) Incl Device</b>	<b>139</b>	<b>99</b>	<b>359</b>	<b>279</b>	<b>639</b>	<b>459</b>
<b>Monthly Price(NS) Excl Device</b>	<b>90</b>	<b>49</b>	<b>179</b>	<b>109</b>	<b>349</b>	<b>129</b>

**SCHEDULE 2  
SUBMISSION OF PROPOSED TARIFFS  
BY TELECOM NAMIBIA LIMITED,  
COMMUNICATIONS ACT, 2009**

<b>VSAT VOICE PACKAGE</b>		
<b>Description</b>	<b>Standalone Voice</b>	<b>Additional/Optional-Voice/Line</b>
Monthly Charge N\$ (Vat Excl.) (36 Months Contract)	549.00	117.00
Monthly Charge N\$ (Vat Incl.) (36 Months Contract)	631.35	134.55

<b>VSAT DATA ONLY HOME/BUSINESS (CAPPED PACKAGES)</b>						
<b>Description</b>	<b>VSAT Data 1024k (10 Gig)</b>	<b>VSAT Data 2048k (40 Gig)</b>	<b>VSAT Data 4096k (60 Gig)</b>	<b>VSAT Data 6144k (80 Gig)</b>	<b>VSAT Data 8192k (100 Gig)</b>	<b>VSAT Data 10240k (120 Gig)</b>
Download (kbps)	1024k	2048k	4096k	6144k	8192k	10240k
Uplink (kbps)	256k	256k	256k	512k	1024k	1024k
Data Volume Included (Gig)	10	40	60	80	100	120
Monthly Charge N\$ (Vat Excl.) (36 Months Contract)	999.00	1,769.00	3,159.00	4,549.00	5,929.00	7,319.00
Monthly Charge N\$ (Vat Incl.) (36 Months Contract)	1,148.85	2,034.35	3,632.85	5,231.35	6,818.35	8,416.85

<b>VSAT ENTERPRISEBACKUP CAPPED PACKAGES</b>			
<b>Description</b>	<b>ATM Backup (2 Gig)</b>	<b>Branch Backup Silver (10 Gig)</b>	<b>Branch Backup Gold (20 Gig)</b>
Download (kbps)	10k	512k	1024k
Uplink (kbps)	10k	512k	1024k
Data Volume Included (Gig)	2	10	20
Monthly Charge N\$ (Vat Excl.) (36 Months Contract)	429.00	1,079.00	1,779.00
Monthly Charge N\$ (Vat Incl.) (36 Months Contract)	493.35	1,240.85	2,045.85

<b>VSAT DATAONLY HOME/BUSINESS (UNCAPPED PACKAGES)</b>						
<b>Description</b>	<b>VSAT Data 1024k (Uncapped)</b>	<b>VSAT Data 2048k (Uncapped)</b>	<b>VSAT Data 4096k (Uncapped)</b>	<b>VSAT Data 6144k (Uncapped)</b>	<b>VSAT Data 8192k (Uncapped)</b>	<b>VSAT Data 10240k (Uncapped)</b>
Download (kbps)	1024k	2048k	4096k	6144k	8192k	10240k
Uplink (kbps)	256k	256k	256k	512k	1024k	1024k
Monthly Charge N\$ (Vat Excl.) (36 Months Contract)	1,269.00	2,079.00	3,709.00	5,339.00	6,959.00	8,589.00
Monthly Charge N\$ (Vat Incl.) (36 Months Contract)	1,459.35	2,390.85	4,265.35	6,139.85	8,002.85	9,877.35

<b>VSAT ENTERPRISEBACKUP UNCAPPED PACKAGES</b>			
<b>Description</b>	<b>ATM Backup (Uncapped)</b>	<b>Branch Backup Silver (Uncapped)</b>	<b>Branch Backup Gold (Uncapped)</b>
Download (kbps)	10k	512k	1024k
Uplink (kbps)	10k	512k	1024k
Monthly Charge N\$ (Vat Excl.) (36 Months Contract)	509.00	1,419.00	2,399.00
Monthly Charge N\$ (Vat Incl.) (36 Months Contract)	585.35	1,631.85	2,758.85

<b>VSAT OUT OF BUNDLE DATA CHARGE</b>	
Price per Gig	N\$99.00

**Note:**

- **Standalone VSAT voice services will only be offered to current customers.**
- **Data customers (on capped or uncapped) can add voice as optional @ standard GAZETTED tariffs of N\$ 117 per line.** Installation/Transfer charge – Hourly rate of N\$ 580.00
- Upgrade fee: Free
- Downgrade fee: N\$ 349
- Transport cost – Based on applicable AA rates (Beyond Minimum Rental Area Only)
- S & T, Accommodation & Overtime – Based on TN applicable rates (Only when applicable)
- Material – Based on required material for given installation
- CPE – Based on actual CPE used for given installation
- VAS – Based on current applicable charges
- Call charges -Based on current VSAT call charges