GOVERNMENT GAZETTE

## OF THE <br> REPUBLIC OF NAMIBIA

N\$6.00
WINDHOEK - 7 October 2016
No. 6142

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## general notice

No. 403 Namibia Post Limited: Alteration of postal fees, rates or charges and service fees in respect of savings bank transactions

## General Notice

## NAMIBIA POST LIMITED

No. 403

## ALTERATION OF POSTAL FEES, RATES OR CHARGES AND SERVICE FEES IN RESPECT OF SAVINGS BANK TRANSACTIONS

Notice is hereby given under the Post and Telecommunications Act, 1992 (Act No. 19 of 1992) that the Board of Directors of Namibia Post Limited by virtue of -
a) Section 3(3), has altered the domestic and international rates to be demanded or received in respect of postal services; and
b) Sections 18A, has altered the service fees in respect of Savings Bank transactions
with effect from 1 October 2016 as set out in the Schedule hereto.

## F. F. HANGULA <br> EXECUTIVE OFFICER

## Domestic Postal Tariffs 2016/2017

Postage for postal articles posted in the Republic of Namibia for delivery in Namibia

| Product Group \& Description | Product | Postal Tarrifs 2016/7 |
| :---: | :---: | :---: |
| Letter Mail |  |  |
| Letter mail refers to any form of written communication or other document, that is addressed to a specific address and is conveyed by other than electronic means. | Standard - up to 50 g DL maxi $120 \times 235 \mathrm{~mm}$ | 4.00 |
|  | Non-Standard <br> Min C5-229 x 162 mm <br> Max B4-353 x 250 mm | 12.10 |
| Fast Mail (Priority Mail) |  |  |
| Fastmail is a letter service in Namibia with a oneday delivery standard in the same city or town, a two-day delivery standard between major cities and towns and a three-day delivery standard for all other destinations. | Standard - up to 50 g DL maxi $120 \times 235 \mathrm{~mm}$ | 4.80 |
|  | Non-Standard Min C5-229 x 162 mm Max B4-353x 250 mm | 14.90 |
| Printed Matters |  |  |
| Rolled or enveloped (open at a corner) and plastic wrapped addressed newspapers and booklets | Up to 250gr | 12.10 |
|  | 251 gr up to 500 g | 17.40 |
|  | 501 gr up to 750 g | 20.50 |
|  | 751 gr to 1 kg | 25.50 |
| COD Parcels |  |  |
| The COD option provides for money to be collected for the parcel on the customer's behalf. | N\$5,000 (Maximum trade charge amount) | 38.30 |
|  | Cancelation or change in trade charges | 21.10 |
| PO Box Rentals |  |  |
| Postal Addresses | Small Boxes - up to 20dm (Windhoek Post Office) | 357.20 |
|  | Small Boxes - up to 20dm Rest of Namibia | 324.10 |
|  | Large Boxes - up to 30dm (Windhoek Post Office) | 586.30 |
|  | Large Boxes - up to 30dm (Rest of Namibia) | 533.00 |
|  | Farmers Private Bag | 357.20 |
|  | All other Private Bags | 929.60 |
| Redirection of Mail |  |  |
| The redirection of mail items to an alternative address for the first 3 months of service | Domestic | 133.80 |
|  | South Africa | 205.30 |
| Information Mail |  |  |
| Unenveloped, unaddressed information/advertising item comprising one sheet of paper folded to A5 size | Pamphlets | 0.40 |
| Unenveloped, unaddressed, rolled or folded information/advertising item. Also unaddressed promotional DVD's. | Brochures | 0.40 |
| An unaddressed booklet. <br> May not be bigger than $120 \mathrm{~mm} \times 235 \mathrm{~mm}$, may not weigh more than 50 g and may not be thicker than 5 mm . | Household Circulars | 0.40 |
| Photocopy Charges |  |  |
|  | A4 Loose Paper | 1.90 |


| Fax Rates |  |  |
| :---: | :---: | :---: |
|  | Domestic Per A4 page (Sending) | 9.60 |
|  | Domestic Per A4 page (Receiving) | 5.10 |
| International Fax Rates |  |  |
|  | Domestic Per A4 page (Sending) | 21.60 |
|  | Domestic Per A4 page (Receiving) | 5.50 |
| Value Added Services |  |  |
| The Registered Letter can be used for letters that require a signature on delivery, contain something of value, or important documents which require tracking and tracing from acceptance to delivery. | Registration | 28.10 |
| Registered item not handed in at counter (posted out of course) | Compulsory Registration | 56.10 |
| Proof of delivery for important documents | Certification | 15.50 |
| Proof of posting a certified item | Acknowledgement of posting a certified Articles | 12.20 |
| Confirmation that a postal article was delivered | Advice of Delivery of Postal Article | 12.20 |
| Safe keeping of valuables | Safe keeping | 322.00 |
| With the BRS, businesses can offer their customer or prospective customers the incentive to reply without having to pay postage. | Business Reply Services | 2.40 |
|  | Enquiry Fees | Free |
| Business Mail Delivery: Monthly delivery and pick upof mail items on behalf of clients. |  | 645.00 |
|  | Custom Clearence Fee | 48.30 |
| Acceptance of Postal Articles after Closing of Mail |  |  |
|  | Ordinary postal articles | 11.00 |
| Customer may request to include mail article after official cut-off time | Entered articles | 16.40 |
| Customer may request a posted article to be returned before it is despatched | Interception of Postal Article | 31.20 |
| Stationery |  |  |
|  | Registered Envelopes | 4.50 |
|  | Padded Envelope (Small) | 8.80 |
|  | Padded Envelope (Medium) | 13.20 |
|  | Padded Envelope (Large) | 17.20 |
| Postage-included envelopes are available at all Post Office outlets | Prepaid Envelopes | 4.30 |
|  | Prepaid Window Envelope (Small) | 4.30 |
|  | Prepaid Window Envelope (Medium) | 4.30 |
|  | Prepaid Window Envelope (Large) | 14.70 |
|  | Fastmail Envelope DL | 9.30 |
|  | Fastmail Envelope A4 | 23.20 |
| Vault Items (Accessories) |  |  |
|  | Private Bags | 552.50 |
|  | Private Bags Lock | 196.30 |
|  | Private Bag Name Plates | 61.10 |
|  | PO Box Lock \& Key | 104.00 |
| Postal Order Commission |  |  |


|  | N\$1.00 | 0.70 |
| :---: | :---: | :---: |
|  | N\$2.00 | 0.70 |
|  | N\$4.00 | 0.80 |
|  | N\$5.00 | 1.20 |
|  | N\$10.00 | 2.70 |
|  | N\$20.00 | 5.50 |
|  | N\$50.00 | 13.60 |
|  | N\$100.00 | 22.40 |
|  | N\$200.00 | 44.70 |
| Money Order Commission |  |  |
| Namibia | N\$1-500 | 54.40 |
| A money order is a payment order for a pre-specified amount of money. Because it is required that the funds be prepaid for the amount shown on it, it is a more trusted method of payment than a personal cheque. | N\$501-1000 | 91.70 |
|  | N\$1001-1500 | 129.00 |
|  | N\$1501-2000 | 166.30 |
| Money Order Commission |  |  |
| Lesotho, Swaziland, RSA, Botswana | N\$1-500 | 68.10 |
|  | N\$501-1000 | 111.30 |
|  | N\$1001-1500 | 154.30 |
|  | N\$1501-2000 | 197.40 |
| Money Order Commission |  |  |
| Malawi, Mozambique, Zambia, Zimbabwe, Kenya, Mauritius, Sri Lanka, Canada, Switzerland, St. Helena, India, Malaysia, Ireland, Netherland, Italy, Germany, USA , Brazil , and Singapore | N\$1-500 | 218.80 |
|  | N\$501-1000 | 414.10 |
|  | N\$1001-1500 | 606.50 |
|  | N\$1501-2000 | 802.10 |

Domestic Postal Tariff 2016/2017

## Parcels Tariffs:

| Tarrifs 2016/7 | Zone A | Zone B | Zone C |
| :--- | :---: | :---: | :---: |
|  | $\mathbf{( 0 -}-$ <br> $\mathbf{2 5 0 K m})$ | $\mathbf{( 2 5 1 -}$ <br> $\mathbf{7 0 0 K m})$ | (Above <br> $\mathbf{7 0 0 K m}$ |
| Envelopes | 38.30 | 51.70 | 69.90 |
| Parcels |  |  |  |
| $0-5 \mathrm{~kg}$ | 49.80 | 72.80 | 91.00 |
| 6 kg | 53.70 | 76.60 | 96.00 |
| 7 kg | 60.30 | 86.20 | 105.00 |
| 8 kg | 63.30 | 95.80 | 111.00 |
| 9 kg | 71.80 | 102.40 | 120.00 |
| 10 kg | 73.80 | 110.20 | 129.00 |
| 11 kg | 80.50 | 115.00 | 134.00 |
| 12 kg | 83.40 | 119.80 | 139.00 |
| 13 kg | 88.20 | 124.50 | 144.00 |
| 14 kg | 93.90 | 129.40 | 148.00 |
| 15 kg | 97.80 | 139.00 | 163.00 |
| 16 kg | 100.50 | 143.70 | 168.00 |
| 17 kg | 105.40 | 148.50 | 172.00 |
| 18 kg | 110.20 | 158.10 | 177.00 |
| 19 kg | 115.00 | 163.00 | 182.00 |
| 20 kg | 124.50 | 167.70 | 192.00 |


| Add $/ \mathrm{Kg}$ | 6.10 | 8.10 | 9.00 |
| :--- | :--- | :--- | :--- |

Note : Insurance

1. Insurance to be $2 \%$ of value for items with value up to $\mathrm{N} \$ 5000$ and $4 \%$ for items with value above $\mathrm{N} \$ 5000.00$

## International Postal Tariffs 2016/2017

## Airmail Tariffs:

Rest of the world - day of posting plus 5 days

| Product | Category | Tarrifs 2016/7 |
| :---: | :---: | :---: |
| Letters per 10 g |  |  |
| SADC except Madagascar | Zone A | 6.60 |
| Rest of Africa \& Europe | Zone B | 7.50 |
| Rest of the World | Zone C | 8.80 |
| Printed Matter per 10g |  |  |
|  | Zone A | 6.40 |
|  | Zone B | 8.00 |
|  | Zone C | 8.00 |
| Aerogram and Postcard |  |  |
|  | Zone A | 7.30 |
|  | Zone B | 7.30 |
|  | Zone C | 7.30 |
| Small Packages per 100g |  |  |
|  | Zone A | 40.50 |
|  | Zone B | 45.60 |
|  | Zone C | 57.00 |
| Parcels |  |  |
|  | Zone A |  |
| For the first | 250 g | 238.70 |
| each additional | 250 g | 29.80 |
|  | Zone B |  |
| For the first | 250g | 292.00 |
| each additional | 250 g | 56.70 |
|  | Zone C |  |
| For the first | 250 g | 372.20 |
| each additional | 250 g | 131.10 |

## Sea Mail Tariffs:

| Product | Category | Tarrifs 2016/7 |
| :--- | :--- | ---: |
| Letters |  |  |
|  | Zone $\boldsymbol{A}$ |  |
|  | 50 g | 10.90 |
|  | 100 g | 13.70 |
|  | 250 g | 20.10 |
|  | 500 g | 41.40 |
|  | 1000 g | 71.30 |
|  | Zone $\boldsymbol{B}$ |  |
|  | 50 g | 11.90 |


|  | 100 g | 18.60 |
| :---: | :---: | :---: |
|  | 250 g | 26.10 |
|  | 500 g | 49.00 |
|  | 1000 g | 85.20 |
|  | Zone C |  |
|  | 50 g | 12.80 |
|  | 100 g | 20.80 |
|  | 250 g | 28.90 |
|  | 500 g | 52.20 |
|  | 1000 g | 92.60 |
| Small Packages |  |  |
|  | Zone A |  |
|  | 100 g | 30.50 |
|  | 250 g | 77.00 |
|  | 500 g | 153.40 |
|  | 1000 g | 302.50 |
|  | Zone B |  |
|  | 100 g | 41.40 |
|  | 250 g | 103.10 |
|  | 500 g | 209.00 |
|  | 1000g | 411.60 |
|  | Zone C |  |
|  | 100 g | 45.90 |
|  | 250 g | 114.50 |
|  | 500 g | 229.20 |
|  | 1000 g | 458.30 |
| Printed Matter |  |  |
|  | Zone A |  |
|  | 50 g | 11.10 |
|  | 100 g | 12.10 |
|  | 250 g | 20.30 |
|  | 500 g | 35.80 |
|  | 1000 g | 60.00 |
|  | Zone B |  |
|  | 50 g | 12.40 |
|  | 100 g | 15.40 |
|  | 250 g | 22.40 |
|  | 500 g | 50.40 |
|  | 1000g | 82.00 |
|  | Zone C |  |
|  | 50 g | 13.70 |
|  | 100 g | 17.60 |
|  | 250 g | 40.80 |
|  | 500 g | 56.90 |
|  | 1000 g | 90.20 |
| Parcels |  |  |
|  | Zone A |  |
|  | up to 1 kg | 113.40 |


|  | above 2 kg up to 3 kg | 127.90 |
| :--- | :--- | ---: |
|  | above 4 kg up to 5 kg | 183.90 |
|  | above 5 kg up to 10 kg | 288.00 |
|  | Zone $\boldsymbol{B}$ |  |
|  | up to 1 kg | 325.80 |
|  | above 2 kg up to 3 kg | 423.40 |
|  | above 4 kg up to 5 kg | 508.50 |
|  | above 5 kg up to 10 kg | 678.10 |
| Zone $\boldsymbol{C}$ |  |  |
|  | up to 1 kg | 400.10 |
|  | above 2 kg up to 3 kg | 525.80 |
|  | above 4 kg up to 5 kg | 637.10 |
|  | above 5 kg up to 10 kg | 785.40 |

Express Mail Services Tariffs 2016/2017

|  | 2016 |  |  |
| :---: | :---: | :---: | :---: |
| ZONES | A | B | C |
|  | SADC | West Africa \& Europe | Rest of World |
| Documents |  |  |  |
| 0.5 Kg | 242 | 284 | 297 |
| Merchandise (Parcels) |  |  |  |
| 0.5 Kg | 290 | 341 | 356 |
| 1 Kg | 308 | 392 | 464 |
| 1.5 Kg | 326 | 425 | 518 |
| 2 Kg | 346 | 453 | 557 |
| 2.5 Kg | 366 | 481 | 593 |
| 3 Kg | 388 | 510 | 629 |
| 3.5 Kg | 412 | 541 | 667 |
| 4 Kg | 436 | 574 | 707 |
| 4.5 Kg | 463 | 608 | 749 |
| 5 Kg | 490 | 644 | 794 |
| 5.5 Kg | 520 | 683 | 842 |
| 6 Kg | 551 | 724 | 892 |
| 6.5 Kg | 584 | 768 | 946 |
| 7 Kg | 619 | 814 | 1,003 |
| 7.5 Kg | 656 | 862 | 1,063 |
| 8 Kg | 695 | 914 | 1,127 |
| 8.5 Kg | 737 | 969 | 1,194 |
| 9 Kg | 781 | 1,027 | 1,266 |
| 9.5 Kg | 828 | 1,089 | 1,342 |
| 10 Kg | 878 | 1,154 | 1,422 |
| 11 Kg | 983 | 1,293 | 1,593 |
| 12 Kg | 1,101 | 1,448 | 1,784 |
| 13 Kg | 1,233 | 1,621 | 1,998 |
| 14 Kg | 1,381 | 1,816 | 2,238 |
| 15 Kg | 1,546 | 2,034 | 2,507 |
| 16 Kg | 1,732 | 2,278 | 2,808 |


| 17 Kg | 1,939 | 2,551 | 3,145 |
| :---: | :---: | :---: | :---: |
| 18 Kg | 2,172 | 2,857 | 3,522 |
| 19 Kg | 2,433 | 3,200 | 3,944 |
| 20 Kg | 2,725 | 3,584 | 4,418 |
| 21 Kg | 3,051 | 4,014 | 4,948 |
| 22 Kg | 3,418 | 4,496 | 5,542 |
| 23 Kg | 3,828 | 5,036 | 6,207 |
| 24 Kg | 4,287 | 5,640 | 6,952 |
| 25 Kg | 4,801 | 6,317 | 7,786 |
| 26 Kg | 5,377 | 7,075 | 8,720 |
| 27 Kg | 6,022 | 7,924 | 9,766 |
| 28 Kg | 6,745 | 8,875 | 10,938 |
| 29 Kg | 7,554 | 9,939 | 12,251 |
| 30 Kg | 8,461 | 11,132 | 13,721 |

Nampost Savings Bank Fees

| TRANSACTION FEE DESCRIPTION | 2016 / 2017 |
| :---: | :---: |
| CALL Account |  |
| First N\$ 2000 cash deposit per month | FREE |
| Cash Deposit fee ( > N\$ 2000) | N\$ 1.40/100 excl vat |
| Statement fee other than normal monthly | 17.19 |
| SMART CARDS |  |
| CARD REGISTRATION AND ENROLLMENT FEES |  |
| Enrolment \& Issuing Fee - Settlement of info to SmartSwitch | FREE |
| CARD REPLACEMENT |  |
| Lost Card Admin Fee - Savings | 61.50 |
| CLOSE ACCOUNTS - NAMPOST |  |
| All Card accounts | 57.50 |
| Management Fee | 6.50 |
| CASH DEPOSIT FEES |  |
| Individuals |  |
| Cash deposit fee ( N\$ 1- N\$ 1000 ) | FREE |
| Cash deposit fee ( N\$ 1001 and more) | N\$ 1.20/100 max N\$ 3000 excl vat |
| Business accounts |  |
| Cash deposit fee | N\$1.60 per $\mathrm{N} \$ 100$ max $\mathrm{N} \$ 5000$ |
| CHEQUE DEPOSIT FEES |  |
| Normal cheque deposit | 6.90 |
| Special Clearance Cheque Deposit | 135.70 |
| Salary cheque deposit | 6.90 |
| CASH WITHDRAWAL FEES |  |
| Cash withdrawal fee | $0.675 \%$ of amount with a minimum of $\mathrm{N} \$ 6.75$ and max of $\mathrm{N} \$ 50$ |
| CHEQUE WITHDRAWAL FEES |  |
| Counter Cheque issued instead of cash @ NamPost Branches NamPost Cards | 138.00 |
| OTHER SERVICES |  |
| Stoporders | 12.31 |
| Debit orders | 12.31 |
| Funeral Policy | 9.99 |


| FEES AT MERCHANTS |  |
| :--- | :---: |
| Online Auto Loads at Merchant Stores - NamPost Cards | 2.21 |
| Cash Withdrawal Fee @ Merchant Stores - NamPost Cards | $0.675 \%$ of amount with a minimum <br> of N\$6.75 and max of N\$50 |
| CARD TO CARD MONEY TRANSFERS | 5.00 |
| Money Transfer Fee @ NamPost Branches-NamPost Cards | 5.00 |
| Money Transfer Fee @ Merchants-NamPost Cards (online) |  |
| 3RD PARTY ACCOUNT PAYMENTS | 6.75 |
| 3rd Party Account Payments @ NamPost Branches - NamPost <br> Cards |  |
| 3rd Party Account Payments @ Merchants | 6.75 |
| Host Deductions Fee | 5.75 |
| WALLET TRANSFERS | 5.75 |
| Wallet to Wallet transfers @ NamPost Branches - NamPost Cards | 5.75 |
| Wallet to Wallet transfers @ Merchant Stores - NamPost Cards |  |
| SALE TRANSACTION FEE | $1.15 \%$ of transaction value plus |
| Transaction Fee On Sales | VAT |
| Spending From Savings Wallet | 6.75 |
| HOST ENQUIRIES | 1.15 |
| Host Account Balance | 1.15 |
| Host Account Mini Statement | 11.07 |
| WAGE FEE |  |
| Wage Payment |  |

