## GOVERNMENT GAZETTE

## OF THE <br> REPUBLIC OF NAMIBIA

| N\$4.00 | WINDHOEK - 1 October 2014 |
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## GENERAL NOTICE

No. 355 Namibia Post Limited: Alteration of postal fees, rates or charges and service fees in respect of savings bank transactions

## General Notice

## NAMIBIA POST LIMITED

## ALTERATION OF POSTAL FEES, RATES OR CHARGES AND SERVICE FEES IN RESPECT OF SAVINGS BANK TRANSACTIONS

Notice is hereby given under the Post and Telecommunications Act, 1992 (Act No. 19 of 1992) that the Board of Directors of Namibia Post Limited by virtue of -
a) Section 3(3), has altered the domestic and international rates to be demanded or received in respect of postal services; and
b) Sections 18A, has altered the service fees in respect of Savings Bank transactions with effect from 1 October 2014 as set out in the Schedule hereto.

## F.F. HANGULA

CHIEF EXECUTIVE OFFICER

## Domestic Postal Tariffs 2014/2015

Postage for postal articles posted in the Republic of Namibia for delivery in Namibia.


| Photocopy Charges |  |  |
| :---: | :---: | :---: |
|  | A4 Loose Paper | 1.60 |
| Fax Rates |  |  |
|  | Domestic Per A4 page (Sending) | 8.50 |
|  | Domestic Per A4 page (Receiving) | 4.50 |
| International Fax Rates |  |  |
|  | Domestic Per A4 page (Sending) | 19.10 |
|  | Domestic Per A4 page (Receiving) | 4.80 |
| Value Added Services |  |  |
| The Registered Letter can be used for letters that require a signature on delivery, contain something of value, or important documents which require tracking and tracing from acceptance to delivery. | Registration | 24.80 |
| Registered item not handed in at counter (posted out of course) | Compulsory Registration | 49.60 |
| Proof of delivery for important documents | Certification | 13.70 |
| Proof of posting a certified item | Acknowledgement of posting a certified Articles | 10.80 |
| Confirmation that a postal article was delivered | Advice of Delivery of Postal Article | 10.80 |
| Safe keeping of valuables | Safe keeping | 284.10 |
| With the BRS, businesses can offer their customer or prospective customers the incentive to reply without having to pay postage. | Business Reply Services | 2.10 |
|  | Enquiry Fees | 11.20 |
| Business Mail Delivery: Monthly delivery and pick upof mail items on behalf of clients. |  | 570.00 |
|  | Custom Clearence Fee | 42.70 |
| Acceptance of Postal Articles after Closing of Mail |  |  |
|  | Ordinary postal articles | 9.70 |
| Customer may request to include mail article after official cut-off time | Entered articles | 14.40 |
| Customer may request a posted article to be returned before it is despatched | Interception of Postal Article | 27.50 |
| Stationery |  |  |
|  | Registered Envelopes | 3.90 |
|  | Padded Envelope (Small) | 7.70 |
|  | Padded Envelope (Medium) | 11.60 |
|  | Padded Envelope (Large) | 15.20 |
| Postage-included envelopes are available at all Post Office outlets | Prepaid Envelopes | 3.80 |
|  | Prepaid Window Envelope (Small) | 3.80 |
|  | Prepaid Window Envelope (Medium) | 3.80 |
|  | Prepaid Window Envelope (Large) | 10.70 |
|  | Fastmail Envelope DL | 8.70 |
|  | Fastmail Envelope A4 | 21.70 |
| Vault Items (Accessories) |  |  |
|  | Private Bags | 518.20 |
|  | Private Bags Lock | 184.10 |
|  | Private Bag Name Plates | 54.10 |
|  | PO Box Lock \& Key | 92.00 |


| Postal Order Commission |  |  |
| :---: | :---: | :---: |
|  | N\$1.00 | 0.60 |
|  | N\$2.00 | 0.60 |
|  | N\$4.00 | 0.70 |
|  | N\$5.00 | 1.10 |
|  | N\$10.00 | 2.50 |
|  | N\$20.00 | 5.10 |
|  | N\$50.00 | 12.70 |
|  | N\$100.00 | 21.00 |
|  | N\$200.00 | 41.90 |
| Money Order Commission |  |  |
| Namibia | N\$1-500 | 51.00 |
| A money order is a payment order for a pre-specified amount of money. Because it is required that the funds be prepaid for the amount shown on it, it is a more trusted method of payment than a personal cheque. | N\$501-1000 | 86.00 |
|  | N\$1001-1500 | 121.00 |
|  | N\$1501-2000 | 156.00 |
| Money Order Commission |  |  |
| Lesotho, Swaziland, RSA, Botswana | N\$1-500 | 63.80 |
|  | N\$501-1000 | 104.40 |
|  | N\$1001-1500 | 144.70 |
|  | N\$1501-2000 | 185.10 |
| Money Order Commission |  |  |
| Malawi, Mozambique, Zambia, Zimbabwe, Kenya,Mauritius, Sri Lanka, Canada, Switzerland, St. Helena, India, Malaysia, Ireland, Netherland ,Italy, Germany, USA, Brazil, and Singapore | N\$1-500 | 205.20 |
|  | N\$501-1000 | 388.40 |
|  | N\$1001-1500 | 568.90 |
|  | N\$1501-2000 | 752.40 |

## Parcels Tariffs

|  | Zone A | Zone B | Zone C |
| :--- | :--- | :--- | :--- |
|  | $(0-250 \mathrm{Km})$ | $(251-700 \mathrm{Km})$ | (Above 700Km) |
| Envelopes | 33,90 | 45,80 | 61,90 |
| Parcels |  |  |  |
| $0-5 \mathrm{~kg}$ | 44.10 | 64.40 | 80.60 |
| 6 kg | 47.50 | 67.80 | 84.80 |
| 7 kg | 53.40 | 76.30 | 93.30 |
| 8 kg | 56.00 | 84.80 | 98.40 |
| 9 kg | 63.60 | 90.70 | 106.00 |
| 10 kg | 65.30 | 97.50 | 114.50 |
| 11 kg | 71.20 | 101.80 | 118.70 |
| 12 kg | 73.80 | 106.00 | 123.00 |
| 13 kg | 78.00 | 110.20 | 127.20 |
| 14 kg | 83.10 | 114.50 | 131.40 |
| 15 kg | 8.50 | 123.00 | 144.20 |
| 16 kg | 89.00 | 127.20 | 148.40 |
| 17 kg | 93.30 | 131.40 | 152.60 |
| 18 kg | 97.50 | 139.90 | 156.90 |
| 19 kg | 101.80 | 144.20 | 161.10 |
| 20 kg | 110.20 | 148.40 | 169.60 |
| Add / Kg | 5.40 | 7.20 | 8.10 |

## Note:

1. Insurance to be $2 \%$ of value for items with value up to $\mathrm{N} \$ 5,000.00$
2. Four percent (4\%) for items above N $\$ 5,000.00$

## International Postal Tariffs 2014/2015

## Airmail Tariffs

Rest of the world - day of posting plus 5 days

| Product | Category | Price |
| :---: | :---: | :---: |
| Letters per 10g |  |  |
| Africa | Zone A | 5.70 |
| Europe | Zone B | 6.60 |
| USA and the Rest of the World | Zone C | 7.70 |
| Printed Matter per 10g |  |  |
|  | Zone A | 5.70 |
|  | Zone B | 7.10 |
|  | Zone C | 7.10 |
| Aerogram and Postcard |  |  |
|  | Zone A | 6.40 |
|  | Zone B | 6.40 |
|  | Zone C | 6.40 |
| Small Packages per 100g |  |  |
|  | Zone A | 35.80 |
|  | Zone B | 40.30 |
|  | Zone C | 50.40 |
| Parcels |  |  |
|  | Zone A |  |
| For the first | 250 g | 211.20 |
| each additional | 250 g | 26.30 |
|  | Zone B |  |
| For the first | 250 g | 258.40 |
| each additional | 250 g | 50.10 |
|  | Zone C |  |
| For the first | 250 g | 329.30 |
| each additional | 250 g | 115.90 |

## Sea Mail Tariffs

| Product | Category |  |
| :--- | :--- | :--- |
| Letters |  | Zone A |
|  | 50 g |  |
|  | 100 g | 9.10 |
|  | 250 g | 11.40 |
|  | 500 g | 16.70 |
|  | 1000 g | 34.60 |
|  | Zone B | 59.50 |
|  | 50 g |  |
|  | 100 g | 9.90 |
|  | 250 g | 15.50 |
|  |  | 21.70 |


|  | 500 g | 40.90 |
| :---: | :---: | :---: |
|  | 1000g | 71.20 |
|  | Zone C |  |
|  | 50 g | 10.70 |
|  | 100 g | 17.40 |
|  | 250 g | 24.20 |
|  | 500 g | 43.50 |
|  | 1000 g | 77.30 |
| Small Packages |  |  |
|  | Zone A |  |
|  | 100 g | 25.50 |
|  | 250 g | 64.30 |
|  | 500 g | 128.20 |
|  | 1000g | 252.70 |
|  | Zone B |  |
|  | 100 g | 34.60 |
|  | 250 g | 86.10 |
|  | 500 g | 174.60 |
|  | 1000g | 343.90 |
|  | Zone C |  |
|  | 100 g | 38.30 |
|  | 250 g | 95.70 |
|  | 500 g | 191.50 |
|  | 1000 g | 383.00 |
| Printed Matter |  |  |
|  | Zone A |  |
|  | 50 g | 9.30 |
|  | 100 g | 10.10 |
|  | 250 g | 16.90 |
|  | 500 g | 29.80 |
|  | 1000g | 50.10 |
|  | Zone B |  |
|  | 50 g | 10.30 |
|  | 100 g | 12.80 |
|  | 250 g | 18.70 |
|  | 500 g | 42.00 |
|  | 1000 g | 68.50 |
|  | Zone C |  |
|  | 50 g | 11.40 |
|  | 100 g | 14.70 |
|  | 250 g | 34.00 |
|  | 500 g | 47.50 |
|  | 1000 g | 75.40 |
| Parcels |  |  |
|  | Zone A |  |
|  | up to 1 kg | 95.10 |
|  | above 2 kg up to 3 kg | 107.20 |


|  | above 4 kg up to 5 kg | 154.20 |
| :--- | :--- | :--- |
|  | above 5 kg up to 10 kg | 241.50 |
|  | Zone B |  |
|  | up to 1 kg | 273.30 |
|  | above 2 kg up to 3 kg | 355.10 |
|  | above 4 kg up to 5 kg | 426.50 |
|  | above 5 kg up to 10 kg | 568.80 |
|  | Zone C |  |
|  | up to 1 kg | 335.60 |
|  | above 2 kg up to 3 kg | 441.00 |
|  | above 4 kg up to 5 kg | 534.40 |
|  | above 5 kg up to 10 kg | 658.80 |

EMS Tariffs

| ZONES | A | B | C |
| :---: | :---: | :---: | :---: |
|  | SADC | West Africa \& Europe | Rest of World |
| Documents |  |  |  |
| 0.5 Kg | 194.00 | 228.00 | 239.00 |
| Merchandise (Parcels) |  |  |  |
| 0.5 Kg | 233.00 | 274.00 | 286.00 |
| 1 Kg | 247.00 | 315.00 | 372.00 |
| 1.5 Kg | 262.00 | 341.00 | 416.00 |
| 2 Kg | 277.00 | 364.00 | 447.00 |
| 2.5 Kg | 294.00 | 386.00 | 476.00 |
| 3 Kg | 312.00 | 410.00 | 505.00 |
| 3.5 Kg | 330.00 | 434.00 | 535.00 |
| 4 Kg | 350.00 | 461.00 | 568.00 |
| 4.5 Kg | 371.00 | 488.00 | 602.00 |
| 5 Kg | 393.00 | 518.00 | 638.00 |
| 5.5 Kg | 417.00 | 549.00 | 676.00 |
| 6 Kg | 442.00 | 581.00 | 717.00 |
| 6.5 Kg | 468.00 | 616.00 | 760.00 |
| 7 Kg | 497.00 | 653.00 | 805.00 |
| 7.5 Kg | 526.00 | 693.00 | 854.00 |
| 8 Kg | 558.00 | 734.00 | 905.00 |
| 8.5 Kg | 591.00 | 778.00 | 959.00 |
| 9 Kg | 627.00 | 825.00 | 1,017.00 |
| 9.5 Kg | 664.00 | 874.00 | 1,078.00 |
| 10 Kg | 704.00 | 927.00 | 1,142.00 |
| 11 Kg | 789.00 | 1,038.00 | 1,279.00 |
| 12 Kg | 884.00 | 1,163.00 | 1,433.00 |
| 13 Kg | 990.00 | 1,302.00 | 1,605.00 |
| 14 Kg | 1,108.00 | 1,458.00 | 1,797.00 |
| 15 Kg | 1,241.00 | 1,633.00 | 2,013.00 |
| 16 Kg | 1,390.00 | 1,829.00 | 2,255.00 |
| 17 Kg | 1,557.00 | 2,049.00 | 2,525.00 |
| 18 Kg | 1,744.00 | 2,295.00 | 2,828.00 |


| 19 Kg | $1,953.00$ | $2,570.00$ | $3,168.00$ |
| :--- | :--- | :--- | :--- |
| 20 Kg | $2,188.00$ | $2,878.00$ | $3,548.00$ |
| 21 Kg | $2,450.00$ | $3,224.00$ | $3,974.00$ |
| 22 Kg | $2,744.00$ | $3,611.00$ | $4,450.00$ |
| 23 Kg | $3,073.00$ | $4,044.00$ | $4,985.00$ |
| 24 Kg | $3,442.00$ | $4,529.00$ | $5,583.00$ |
| 25 Kg | $3,855.00$ | $5,073.00$ | $6,253.00$ |
| 26 Kg | $4,318.00$ | $5,682.00$ | $7,003.00$ |
| 27 Kg | $4,836.00$ | $6,363.00$ | $7,843.00$ |
| 28 Kg | $5,417.00$ | $7,127.00$ | $8,784.00$ |
| 29 Kg | $6,066.00$ | $7,982.00$ | $9,839.00$ |
| 30 Kg | $6,794.00$ | $8,940.00$ | $11,019.00$ |

NSB FEES

| TRANSACTION FEE DESCRIPTION | TOTAL |
| :---: | :---: |
| CALL/2 DAY CALL ACCOUNT |  |
| First N\$ 2000 cash deposit per month |  |
| Cash Deposit fee ( > N\$ 2000) N\$ 1.40/100 excl vat no max |  |
| Statement fee other than normal monthly | 12.65 |
| SMART CARDS |  |
| CARD REGISTRATION AND ENROLLMENT FEES |  |
| Enrolment \& Issuing Fee - Settlement of info to SmartSwitch | 2.30 |
| CARD REPLACEMENT |  |
| Lost Card Admin Fee - Savings | 46.00 |
| CLOSE ACCOUNTS - NAMPOST |  |
| All Card accounts | 50.00 |
| Management Fee | 6.00 |
| CASH DEPOSIT FEES |  |
| First N\$ 200 deposit per month |  |
| cash deposit fee ( $\mathrm{N} \$ 201-\mathrm{N} \$ 1000$ ) $\mathrm{N} \$ 1.15 / 100$ excl vat |  |
| cash deposit fee ( $\mathrm{N} \$ 1001-\mathrm{N} \$ 5000$ ) $\mathrm{N} \$ 1.20 / 100$ max $\mathrm{N} \$ 2500$ excl vat |  |
| cash deposit fee exceeding N\$5000 $\mathrm{N} \$ 0.80 / 100$ excl vat no max |  |
| CHEQUE DEPOSIT FEES |  |
| Normal cheque deposit | 3.90 |
| Special Clearance Cheque Deposit | 120.75 |
| Salary cheque deposit | 3.05 |
| Other cheque deposit | 3.05 |
| CASH WITHDRAWAL FEES |  |
| Cash withdrawal fee | 4.60 |
| CHEQUE WITHDRAWAL FEES |  |
| Counter Cheque issued instead of cash @ NamPost Branches - NamPost Cards | 100.00 |
| OTHER SERVICES |  |
| Stoporders | 9.20 |
| Debit orders | 9.20 |
| Old Mutual Funeral Policy | 9.99 |
| FEES AT MERCHANTS |  |
| Online Auto Loads at Merchant Stores - NamPost Cards | 1.89 |


| Cash Withdrawal Fee @ Merchant Stores - NamPost Cards | 4.88 |
| :--- | :---: |
| CARD TO CARD MONEY TRANSFERS |  |
| Money Transfer Fee @ NamPost Branches-NamPost Cards | 3.41 |
| Money Transfer Fee @ Merchants-NamPost Cards (online) | 3.41 |
| 3RD PARTY ACCOUNT PAYMENTS | 5.61 |
| 3rd Party Account Payments @ NamPost Branches - NamPost Cards | 5.61 |
| 3rd Party Account Payments @ Merchants -NamPost Cards | 4.63 |
| Host Deductions Fee |  |
| WALLET TRANSFERS | 5.00 |
| Wallet to Wallet transfers @ NamPost Branches - NamPost Cards | 5.00 |
| Wallet to Wallet transfers @ Merchant Stores - NamPost Cards |  |
| SALE TRANSACTION FEE | 4.75 |
| Transaction Fee On Sales | 1.05 |
| Spending From Savings Wallet | 1.05 |
| HOST ENQUIRIES |  |
| Host Account Balance | 9.20 |
| Host Account Mini Statement |  |
| WAGE FEE |  |
| Wage Payment |  |

