



GOVERNMENT GAZETTE

OF THE

REPUBLIC OF NAMIBIA

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No. 3508

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General Notice

TELECOM NAMIBIA

No. 241 2005

AMENDMENT TO TARIFFS FOR TELECOMMUNICATION SERVICES

The Board of directors of Telecom Namibia Limited has under sections 22(1) and (2) of the Post and Telecommunications Act, of 1992 (Act No. 19 of 1992) approved the amendment of tariffs for telecommunication services with effect from 1 October 2005, as promulgated in the General Notice of the Government Gazette No. 3286 of 27 September 2004 as set out in the schedule.

F.J.P. NDOROMA
MANAGING DIRECTOR

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NOTE: TELECOMMUNICATION SERVICES TO RESIDENTIAL CUSTOMERS ARE VAT ZERO-RATED					
PART A: INLAND TELEPHONE RATES					
A1: TELEPHONY SERVICE					
A1.1 INSTALLATION AND RENTAL					
A1.1.1 Automatic exchanges		Installation		Indoor transfer	
		Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
a	Within the MRA:				
(i)	Business & Residential service (exchange connection)	231.82	266.59	181.82	209.09
b	“Extra charge, where applicable, as prescribed under item A1.1.5”				
c	Reduced installation charge : Note 1a Pensioners (Per exchange connection)	67.32	77.42	69.68	80.13
d	Free rental, installation/indoor transfer and N\$270.00/month rebate monthly Note 1b				
e	For each pair of wires serving an extension connected to a switchboard, where the position of the extension remains unchanged. Note 1e			6.86	7.89
A1.1.2 Party Line Services					
a	Per connection				
(i)	Automatic (Magnolia)	231.82	266.59		
(ii)	Non-automatic	231.82	266.59		
b	Exclusive party line:				
(i)	Automatic: Per station	231.82	266.59		
(ii)	Non-automatic: Per station	231.82	266.59		
c	Reduced installation charge <i>For the recipient of a social or other pension as defined under Note 1a</i>				
(i)	Automatic	67.32	77.42		
(ii)	Non-automatic	67.32	77.42		
d	<i>Free rental and installation/indoor transfer Telecom Namibia Note 1b</i>				
MONTHLY RENTAL:					
A1.1.3 Automatic Exchanges		Ordinary		Pensioners (Note 1a)	
a	Within the MRA:				
(i)	Residential service (exchange connection)	47.05	47.05	47.05	47.05
(ii)	Business service (exchange connection)	52.25	60.09		
A1.1.4 Party line services					
a	Per exchange connection				
(i)	Automatic (Magnolia)	52.59	60.48	52.59	60.48
(ii)	Non-automatic	44.82	51.54	44.82	51.54
b	Exclusive party line:				
(i)	Automatic: Per Station	55.82	64.19	52.59	60.48
(ii)	Non-automatic: Per Station	47.95	55.14	44.82	51.54
A1.1.5 Exchange connections extending beyond the MRA					
	Extra distance of the portion of the line beyond the MRA, measured along the actual route or nearest road, whichever is the shorter, per km or portion thereof, per pair Note 1d	6.82	7.84		
A.1.2 RURAL SERVICES					
A1.2.1 Installation and transfer		Installation		Indoor transfer	
		Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
a	Within the MRA:				
(i)	Business & Residential, per exchange connection	231.82	266.59	181.82	209.09

b	Beyond the MRA:				
(i)	Ultraphone services	231.82	266.59	231.82	266.59
(ii)	SOR 18 services	231.82	266.59	231.82	266.59
(iii)	VSAT services	231.82	266.59	231.82	266.59
(iv)	Rurtel services	231.82	266.59	231.82	266.59
(v)	UMC Rurtel services	231.82	266.59	231.82	266.59
c	<i>Reduced installation charge & rental (only applicable to a)</i>				
d	<i>For the recipient of a social or other pension as defined under Note 1a</i>				
(i)	Within the MRA:	67.32	77.42	231.82	266.59
(ii)	Beyond the MRA:				
(iii)	Ultraphone services	67.32	77.42	231.82	266.59
	SOR 18 services	67.32	77.42	231.82	266.59
	Rurtel services	67.32	77.42	231.82	266.59
e	<i>Free rental installation/indoor transfer (only applicable to a)</i>				
A1.2.1.1 Rural Radio Telephone Links:					
a	Single channel link without repeater	595.59	684.93	595.59	684.93
b	Single channel link with repeater	595.59	684.93	595.59	684.93
c	Single channel link without repeater + Telex working	595.59	684.93	595.59	684.93
d	Single channel link with repeater + Telex working	595.59	684.93	595.59	684.93
e	Two channel link without repeater	595.59	684.93	595.59	684.93
f	Two channel link with repeater	595.59	684.93	595.59	684.93
g	Two channel link without repeater + Telex working	595.59	684.93	595.59	684.93
h	Two channel link with repeater + Telex working	595.59	684.93	595.59	684.93
A1.2.2 Monthly rental					
		Ordinary		Pensioners (Note 1a)	
		Excl VAT	Incl VAT	Excl VAT	Incl VAT
a	Within the MRA: Note 3				
(i)	Residential, per exchange connection	47.05	47.05	47.05	47.05
(ii)	Business, per exchange connection	52.25	60.09		
b	Beyond the MRA: Note 3a	69.70	80.16	69.70	80.16
(i)	Ultraphone services	69.70	80.16	69.70	80.16
(ii)	SOR 18 services	69.70	80.16	69.70	80.16
(iii)	VSAT services	69.70	80.16	69.70	80.16
(iv)	Rurtel services	69.70	80.16	69.70	80.16
(v)	UMC Rurtel services				
A1.2.2.1 Rural Radio Telephone Links:					
a	Single channel link without repeater	1,086.95	1,250.00	1,086.95	1,250.00
b	Single channel link with repeater	1,810.09	2,081.60	1,810.09	2,081.60
c	Single channel link without repeater + Telex working	1,495.14	1,719.41	1,495.14	1,719.41
d	Single channel link with repeater + Telex working	2,170.64	2,496.23	2,170.64	2,496.23
e	Two channel link without repeater	1,357.27	1,560.86	1,357.27	1,560.86
f	Two channel link with repeater	2,083.64	2,396.18	2,083.64	2,396.18
g	Two channel link without repeater + Telex working	1,720.00	1,978.00	1,720.00	1,978.00
h	Two channel link with repeater + Telex working	2,523.77	2,902.34	2,523.77	2,902.34
A1.3 VSAT (Very Small Aperture Terminal)					
A1.3.1 Installation and Monthly Rental					
		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
a	Conversion from Analogue to VSAT	127.27	146.36		
b	VSAT Leased Lines				
(i)	VSAT 64Kb's			9,174.79	10,551.01
(ii)	VSAT 128Kb's			18,349.57	21,102.01
(iii)	VSAT 196Kb's			23,781.05	27,348.21
(iv)	VSAT 256Kb's			36,699.15	42,204.02
(v)	VSAT 512Kb's			54,021.15	62,124.32
(vi)	VSAT 1024Kb's			103,344.80	118,846.52
(vii)	VSAT 2048Kb's			197,294.61	226,888.80

A1.4 TOLL FREE SERVICES						
A1.4.1 Installation and transfers			Installation			
			Excl VAT	Incl. VAT		
a	Basic service (single destination service)		474.64	545.84		
b	Provisions of additional destinations-					
(i)	Per additional main destination		100.00	115.00		
(ii)	Per additional alternative destination		100.00	115.00		
c	Golden Number		2272.72	2613.63		
d	Bronze Number		203.64	234.19		
e	Barring facilities (per occasion)					
(i)	To bar access i.r.o. calls originating in own multi-exch area		100.00	115.00		
(ii)	To bar certain primary areas		100.00	115.00		
f	Time changes					
(i)	For time change to destination per occasion		57.59	66.23		
(ii)	Change of service group (plus the cost for any additional destinations)		474.64	545.84		
(iii)	Change to a destination (plus the cost for any additional destinations)		57.59	66.23		
(iv)	Reconnection charge for a service suspended for non-payment		A1.5.2.2			
g	Premium Rate Service		474.64	545.84		
A1.4.2 Monthly rental			Toll-free			
			Excl VAT	Incl VAT		
a	Basic service (single destination service)		105.00	120.75		
b	Provisions of additional destinations-					
(i)	Per additional main destination		105.00	120.75		
(ii)	Per additional alternative destination		105.00	120.75		
c	Barring facilities (per occasion)					
(i)	To bar access i.r.o. calls originating in own multi-exch area		47.73	54.89		
(ii)	To bar certain primary areas		-	-		
d	Time changes					
(i)	For time change to destination per occasion		-	-		
(ii)	Change of service group (plus the cost for any additional destinations)		-	-		
(iii)	Change to a destination (plus the cost for any additional destinations)		-	-		
e	Premium Rate Service		100.00	115.00		
A1.5 TELEPHONE FACILITIES, SERVICE CHARGES AND EXTENSIONS						
A1.5.1 Telephone facilities			Installation		Monthly Rental	
			Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Extra jack					
(i)	Provision of new extra jack		181.82	209.09		
(ii)	Re-running of extension drop-wire or indoor wire		181.82	209.09		
b	Wires for supplementary facilities at private automatic branch exchanges					
(i)	Indoor:					
	1 to 3 pair		181.82	209.09	5.50	6.33
	4 to 7 pair		181.82	209.09	7.50	8.63
	8 to 13 pair		231.82	266.59	11.00	12.65
	14 pair and more, per pair		231.82	266.59	13.00	14.95
(ii)	Outdoor:					
	1 to 3 pair		231.82	266.59	32.59	37.48
	4 to 7 pair		231.82	266.59	34.91	40.15
	8 to 13 pair		231.82	266.59	38.64	44.43
	14 pair and more		231.82	266.59	40.36	46.42
c	Subscriber private meter Note 6a		181.82	209.09	33.27	38.26
d	Activating of meterpulse injection in telephone exchanges Note 6b		None		22.68	26.08
e	Bells, tone callers etc. (in & outdoor)					
(i)	Per bell		181.82	209.09		
(ii)	Siren		181.82	209.09	6.32	7.27
(iii)	Additional ringing facilities on switchboard		127.55	146.68		
(iv)	Telephone sound amplifier for the hard of hearing		112.59	129.48		

A1.5.2	Service charges	Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
A1.5.2.1	After Hours Service Charges				
a	Maintenance: After Hours Call-Out Service within MRA	232.79	267.71		
b	Maintenance: After Hours Call-Out Service outside MRA	393.47	452.49		
c	Professional fee i.r.o. appl for new service as well as alterations on PABX systems	181.82	209.09		
A1.5.2.2	Reconnection charge				
	Service suspended due to non-payment <i>(Only applicable if reconnection within 90 days after due date)</i>				
a	Office hours	63.64	73.18		
b	After hours	181.82	209.09		
c	Service suspended at distribution point	231.82	266.59		
A1.5.2.3	Reminder fee				
a	Reminder Fee-Letter	4.95	5.69		
b	Reminder Fee-Telephone	3.35	3.85		
c	Letter after suspension	12.25	14.09		
d	Letter prior to discontinuance	12.25	14.09		
e	Letter after discontinuance	12.25	14.09		
A1.5.2.4	Hunting and Barring facilities				
a	Hunting facilities	30.25	34.79		
b	Barring facilities	30.25	34.79		
A1.5.2.5	Copying fee:				
a	Telephone accounts, photo copy, per page	2.64	3.04		
A1.5.2.6	Search fee:				
a	Trunk call tickets disputed, per ticket	2.64	3.04		
b	Phonograms, for every 100 forms	2.64	3.04		
c	Meter queries: Per query	14.55	16.73		
		Installation		Monthly Rental	
A1.5.2.7	Detailed Billing	Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Monthly detailed billing:				
(i)	Residential customers			10.00	11.50
(ii)	Business customers			15.45	17.77
(iii)	On magnetic media			36.36	41.81
(iv)	Detailed Billing older than 3 months (on request)	488.95	562.29		
b	Surcharge for use of tel. attachments on tel. lines			5.23	6.01
A1.5.2.8	Diversion of calls:				
a	Diversion, per 24 hours or portion thereof	3.68	4.23		
b	Connection fee per occasion	14.05	16.16		
A1.5.2.9	Change at the request of the customer:				
a	Change of telephone number	66.45	76.42		
b	Change of the name and/or title of the customer or the transfer of an existing service to another customer:				
	Registration fee payable per individual case (main record) at a specific address, irrespective of the number of services involved, where:-				
(i)	Note 10 e	30.25	34.79		
(ii)	"A service is taken over by another customer without division of the current account, with the exception of the cases mentioned in A1.5.2.9 b."	66.45	76.42		
(iii)	A change of name and/or title of customer excluding those mentioned in item A1.5.2.9 b takes place	30.25	34.79		
c	All other cases where division of the current account or change of number is involved i.r.o.-				
(i)	First main service	116.35	133.80		
(ii)	Every additional main service	44.25	50.89		

d	Change of telex no. at the request of a customer:				
(i)	Change of telex number/mnemonic abbreviation	168.68	193.98		
e	Existing service is transferred to the name of a customer who qualifies for free rental	None			

		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
A1.5.2.10	Enquiries in connection with the cost and/or duration of trunk calls:				
a	Per enquiry in connection with the cost and/or duration of a completed manually switched trunk call	2.64	3.04		
b	Fixed-time trunk call, extra charge	2.64	3.04		
c	Personal-service call, extra charge	2.64	3.04		
A1.5.2.11	Telephone conference call				
a	Fee/occasion for the tot. no. of connect established	31.14	35.81		
b	Local and trunk call charges: Note 2b				
c	Note 2c				
		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
A1.5.2.12	Abortive maintenance visit, per occasion:				
	Note 10 d	196.65	226.15		
A1.5.2.13	HF Radio Equipment:				
	When Company HF radio equipment is used:				
a	Radio base station (per station)	231.82	266.59	110.77	127.39
b	Mobile radio (per set)	231.82	266.59	100.68	115.78
c	Portable radio (per set)			100.68	115.78
d	Rental/month per radio i.r.o. direct HF Radio Links			169.09	194.45
e	Handling charges for calls to and from Walvis Bay. "Radio, per minute"	2.64	3.04		
f	6x2 wire converter to provide telephone attachments on rural connections (Magnolia interface)	123.32	141.82	67.50	77.63
g (i)	Telephone service on board of a ship (Residential)	231.82	231.82	47.05	47.05
g (ii)	Telephone service on board of a ship (Business)	231.82	266.59	52.25	60.09
A1.5.2.14	Directory charges and entries	Charge	Charge		
		(Excl VAT)	(Incl VAT)		
a	Private bag or private box number with or without the name of the town, per year	8.23	9.46		
b	Additional entry, per year	33.86	38.94		
c	Additional entry and postal address	42.05	48.36		
d	Additional cellphone light type entry	8.23	9.46		
A1.5.2.15	Miscellaneous charges				
a	Collect call Extra charge Note 2a	2.70	3.11		
b	Conversion of existing service from bi-directional to uni-directional or vice-versa	64.27	73.91		

A1.5.3 Extensions and other lines		Installation		Monthly Rental	
A1.5.3.1 Extensions		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Indoor extension				
(i)	Per extension Note 9a	181.82	209.09		
(ii)	PABX extension Note 9b	181.82	209.09		
b	Outdoor extensions				
(i)	O/D Extension within premises	231.82	266.59	52.25	60.09
(ii)	O/D Extension within MDF Area	231.82	266.59	160.00	184.00
(iii)	O/D Extension beyond MDF Area	231.82	266.59	659.13	758.00

		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
c	Extensions that extend from a point within the minimum rental area of an exchange to a point beyond the minimum rental area:				
	For the portion of the line within the minimum rental area, irrespective of the length of the wires, per pair	231.82	266.59	52.25	60.09
(ii)	For the portion of the line beyond the minimum rental area, measured along the actual route or the nearest road, whichever is the shorter, per km or portion thereof, per pair	231.82	266.59		
(iii)	Extensions of which the main service exists beyond the minimum rental area of an exchange, measured along the actual route or the nearest road, whichever is the shorter, per kilometre or portion thereof, per pair	231.82	266.59		
d	Extensions that extend from one exchange to another in grouped telephone-exchange systems or between different exchanges in multi-exchange systems:				
(i)	For the distance between the exchanges, based on the radial distance, per kilometre or portion thereof, per pair	231.82	266.59		
	Note: See distance Table A, Digicon section				
(ii)	For each of the portions of the line between the terminal exchanges and the customer's premises, per pair Note 9c	231.82	266.59	52.25	60.09
e	Installation charge per outdoor extension, i.e. an extension line of which the terminal points are not in the same building and exceeds 50 meters when on the same premises	231.82	266.59	52.25	60.09
(i)	Installation charge & rental of an outdoor extension with terminal points on the same stand, but not in the same building with the rental distance not exceeding 50 m."	181.82	209.09		
A1.5.3.1.1 Outdoor Extension on Digicon		231.82	266.59	183.18	210.66
A1.5.3.2 PRIVATE LINES (PERMANENT)		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
a	Indoor				
(i)	"Wires only, per pair"	181.82	209.09		
b	Outdoor:				
(i)	If terminated on TN equipment or not, per terminal: Line rental as prescribed under item A1.5.3.3 b Normal quality	231.82	266.59	52.25	60.09
A1.5.3.3 TIE LINES (PERMANENT)					
a	Indoor:				
	"Wires, per pair, per terminal"	181.82	209.09		
b	Outdoor:				
(i)	Within the minimum-rental area of an exchange: Line rental, irrespective of the length of the wires/pr	231.82	266.59	52.25	60.09
c	Between different exchanges or between different exch areas in grouped telephone exch systems:				
(i)	Line rental/km or portion thereof, based on the radial distance between the various exchs and, where applicable, the radial distance between exch and the terminal exchs/pr See Table A, Digicon section	231.82	266.59		
(ii)	For each of the portions of the line between the terminal exchs & the customer's prem/pair	231.82	266.59	52.25	60.09

		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
d	“If a portion of the line extends beyond the minimum-rental area, the extra distance is measured along the actual route or the nearest road, whichever is the shorter and the rental is payable per kilometre or portion thereof, per pair “	231.82	266.59		
A1.5.3.4 Private lines between different exchanges or grouped exchange systems.					
		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Incl VAT	
a	Bothway speech circuits:				
(i)	24 hours per day			N\$ 7.27/month per kilometre or portion thereof- minimum charge of N\$ 54.87/ month	
(ii)	Per hour for use every night of the year (18:00 to 06:00 during the same fixed times every night)			N\$ 0.42/month per kilometre or portion thereof- minimum charge of N\$ 54.87/ month	
(iii)	Per hour (day time 06:00 to 18:00)			N\$ 0.21/month per kilometre or portion thereof- minimum charge of N\$ 54.87/ month.	
(iv)	Per hour (night time 18:00 to 06:00)			N\$ 0.21 /hr/km or portion thereof- min charge of N\$ 54.87/ month	
(v)	Wires between the terminal echang and the customer’s premises. (These wires shall be rented permanently.)			N\$54.87	
Private lines between different exchanges or grouped exchange systems.					
		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Incl VAT	
b	Bothway wire circuit or 4-wire physical circuit (10 kHz or 15 kHz) for music transmission:				
(i)	24 hours per day			“N\$ 12.55/ month/km/ portion - min charge of N\$ 1,265.00 /mnt”	
(ii)	Per hour for every night of the year (1800 to 1600 during the same fixed times every night)			N\$ 0.68 per hour per month per kilometre or portion thereof	
(iii)	Per hour (day time 0600 to 1800)			N\$ 0.42/hour/month per kilometre or portion thereof- minimum charge N\$ 121.00	
(iv)	Per hour (night time 18:00 to 06:00)			N\$ 0.3/hour/month per kilometre or portion thereof- minimum charge N\$ 126.50	
(v)	Wires between terminal exchange and the customer’s premises (These wires shall be rented permanently)	231.82	266.59	N\$54.88	
c	Wide-band lines for newspaper and facsimile transmissions (rental includes the use of individual speech channel for duration transmission):				
d	48 kHz - One way only				

		Installation		Monthly Rental
		Excl VAT	Incl. VAT	Incl. VAT
(i)	24 hours per day			N\$ 3.71 per month per kilometre or portion thereof- minimum charge of N\$548.71
(ii)	Per hour for use every night of the year (18:00 to 06:00 during the same fixed times every night)			N\$ 1.93 per month per kilometre or portion thereof- minimum charge of N\$548.71/month
(iii)	Per hour (day time 06:00 to 18:00)			N\$ 0.78/hour/kilometre or portion thereof- minimum charge of N\$ 245.11/occasion
(iv)	Per hour (night time 18:00 to 06:00)			N\$ 0.52 per hour per kilometre or portion thereof- minimum charge of N\$ 245.11/occasion
(v)	Wires between terminal exchange and customer's premises. (These wires shall be rented permanently)			Line rental as prescribed under item A1.5.3.3b
	240 kHz - one way only (see item A1.5.3.3 for bothway):			
(vi)	24 hours per day			N\$ 75.69/month per kilometre or portion thereof- minimum charge of N\$ 548.71/month.
(vii)	Per hour every night of the year (1800 to 0600 during the same fixed times every night)			N\$ 3.66/month per kilometre or portion thereof- minimum charge of N\$ 548.71/month.
(viii)	Per hour (day time 0600 to 1800)			N\$ 1.20 per hour per kilometre or portion thereof- minimum charge of N\$ 230.52/month.
(ix)	Per hour (night time 1800 to 0600)			N\$ 0.68 per hour per kilometre or portion thereof- minimum charge of N\$ 230.52/month.

A1.6 DOMESTIC CALL CHARGES

A1.6.1 Call charges for telephones connected to automatic exchanges

The Billing method for National, Fixed-to-Cellphone will be "Billing Per First Minute" thereafter for every unit.

a. INTERNET Call charges using 0700 numbers

	N\$	N\$		
	(Excl VAT)	Incl. VAT		
Unit charge	0.30	0.35		
Internet Call charges				
	Metering Period in Seconds	Rate/Min Vat Excl.	Rate/Min Vat Incl.	
Peak Time	60	0.30	0.35	
Off-Peak Time	120	0.15	0.17	
Off-off Peak Time	164	0.11	0.13	

b. Normal Fixed Call charges	N\$					
	(Excl VAT)	Incl. VAT				
Unit charge	0.38	0.44				
Local & National Calls charges						
	Metering Period in Sec		N\$ per minute			
For distances up to (km)	Peak time	Off-Peak time	Peak time		Off-Peak time	
			(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT
Local	60	120	0.38	0.44	0.19	0.22
100	38	57	0.60	0.69	0.40	0.46
100 +	23	33	0.99	1.14	0.70	0.81
To a cellphone	12	19	1.95	2.24	1.20	1.38
<u>A1.6.2. Toll-free call charges</u>						
	Metering Period in Sec		N\$ per minute			
For distances up to (km)	Peak time	Off-Peak time	Peak time		Off-Peak time	
			(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT
Local	60	120	0.38	0.44	0.19	0.22
100	38	57	0.60	0.69	0.40	0.46
100 +	23	33	0.99	1.14	0.70	0.81
To a cellphone	12	19	1.95	2.24	1.20	1.38
<u>A1.6.3 ISDN call charges</u>						
	Metering Period in Seconds		N\$ per minute			
For distances up to (km)	Peak time	Off-Peak time	Peak time		Off-Peak time	
			Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
Local	60	120	0.38	0.44	0.19	0.22
100	38	57	0.60	0.69	0.40	0.46
100 +	23	33	0.99	1.14	0.70	0.81
To a cellphone	12	19	1.95	2.24	1.20	1.38
<u>A1.6.4. VSAT call charges</u>						
<u>From a Fixed Phone</u>						
	Metering Period in Seconds		N\$ Per Minute			
	Peak time	Off-Peak time	Peak time		Off-Peak time	
			Vat excl.	Vat incl.	Vat excl.	Vat incl.
Within Area code	23	38	0.99	1.14	0.60	0.69
Outside Area code	22	30	1.05	1.21	0.75	0.86
<u>From a VSAT Public Phone</u>						
	Metering Period in Seconds		N\$ Per Minute			
	Peak time	Off-Peak time	Peak time		Off-Peak time	
			VAT EXEMPTED			
Within Area code	22	37	1.35		0.82	
Outside Area code	21	29	1.42		1.04	

A1.6.5 Operator controlled calls Note 2 d					
		From and to customers		Payphones	
For distances up to (km)		VAT excl.	VAT incl.	VAT EXEMPTED	
National		Rate per minute		Rate per three minutes	
Local		0.38	0.44	0.50	
100		0.72	0.83	2.16	
100+		1.19	1.37	3.57	
To a cellphone		2.34	2.69	7.02	
A1.6.6 Telephone call charges from Publicphones & Prepaid services.					
Unit charge (All call types and distances)		N\$			
		VAT EXEMPTED			
Payphone unit charge per metering period		0.50			
		Metering Period in Seconds		N\$ per minute	
For distances up to (km)		Peak time	Off-Peak time	Peak time	Off-Peak time
Local		65	130	0.50	0.25
100		37	55	0.82	0.55
100 +		22	31	1.35	0.97
To a cellphone		12	19	2.53	1.57
A1.6.7 CallMaker call charges					
Unit charge (All call types and distances)		N\$	N\$		
		VAT EXEMPTED			
Callmaker unit charge per metering period		0.65			
		Metering Period in Seconds		N\$ per minute	
For distances up to (km)		Peak time	Off-Peak time	Peak time	Off-Peak time
		Vat Zero-rated			
Local		60	120	0.65	0.33
100		38	52	1.02	0.75
100 +		25	33	1.55	1.17
Fixed to Cell		15	25	2.53	1.57
A1.7 TELEPLUS, TELEMAIL & CALLING PLANS					
A1.7.1 Teleplus					
		Installation		Monthly Rental	
Note 10 c		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Hotline	27.50	31.63	12.50	14.38
b	Call Barring on outgoing calls (Cust controlled)	27.50	31.63	15.75	18.11
c	Call Barring on outgoing calls (Fixed)	27.50	31.63	15.75	18.11
d	Call Barring on incoming calls	27.50	31.63	15.75	18.11
e	Total Call Barring	27.50	31.63	15.75	18.11
f	Call Screening list (per 10 listed numbers)	27.50	31.63	12.50	14.38
Service- Per Unit Cost		Excl. VAT	Incl. VAT		
a	Abbreviated dialing	0.38	0.44		
b	Three party call	0.38	0.44		
c	Call forwarding (Immediate)	0.38	0.44		
d	Call forwarding (No Reply)	0.38	0.44		
e	Call forwarding (On busy)	0.38	0.44		
f	Call waiting	0.38	0.44		

A1.7.2 Telemail		Service fees			
	Installation	Free			
	Rental	Free			
	Retrieval cost from own telephone	Free (by dialling 1000)			
	Retrieval cost from payphone or any other phone	Free (by dialling 1001)			
	Retrieval from cellphones by dialling 0881001	Normal national cellphone rates			
	Retrieval from international destinations by dialling +264 88	Normal international call charges from country that you are calling from			
	When you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the telemail service answers. (When it is a direct dialled call)	You will be charged normal telephone call charges based on the distance at a rate of N\$0.38 (VAT excl.) per unit. The minimum charge to such a call will be for one unit irrespective whether the customer has left a message on the mailbox or not.			
	When you leave a message for someone in his mailbox when there is no answer within 30 seconds or when the telephone is busy and the telemail service answers. (If you are making a call from an operator controlled exchange to an automatic exchange)	You will be charged normal telephone call charges based on the distance at a rate per minute. The minimum charge to such a call will be for one minute irrespective whether the customer has left a message on the mailbox or not- All the operators at the manual exchange must therefore ensure that a toll ticket is made out for such a call.			
A1.7.3 Calling Plans		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
	Best Friends (Note 2 j)	13.75	15.81	9.70	11.16
A1.8 SMARTFAX					
A1.8.1 SmartFAX activation and rental charges		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	SmartFAX Info-box	35.00	40.25	47.73	54.89
b	SmartFAX Info-box capacity increase	47.73	54.89		
c	SmartFAX document handling charge	31.48	36.20		
A1.8.2 SmartFAX call charges		Metering periods	Rate per minute		
			VAT excl.	VAT incl.	
	Fixed to 08869xxx	46	0.50	0.58	
	VSAT to 08869xxx	15	1.50	1.73	
A1.8.3 SmartFAX call charges		Metering periods	Payphones Rate per minute		
			VAT excl.	VAT incl.	
	Fixed to 08869xxx	60	0.50	0.50	
	VSAT to 08869xxx	20	1.50	1.50	

A2 TELEMATICS SERVICES**A2.1 INLAND TELEGRAPH RATES**

A2.1.1 Domestic public telegrams and telegraphic addresses		Installation	
		Charge Excl VAT	Charge Incl VAT
a	Phonogram and Printergram charges		
(i)	Phonograms		
	Basic charge	5.82	6.69
	Charge per word	0.35	0.40
(ii)	Printergrams		
	Basic charge	4.77	5.49
	Charge per word	0.35	0.40

A2.1.2 Telex and teletex services and teleprinter equipment		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Telex services:				
(i)	Telex line without terminal equipment	231.82	266.59	52.25	60.09
(ii)	Telex line with interface unit for private terminal equipment	231.82	266.59	117.68	135.33
(iii)	Telex line and teleprinter with memory and editing facilities	231.82	266.59	298.05	342.75
(iv)	Telex line with teleprinter (T1000)	231.82	266.59	297.90	342.59
b	Teleprinter equipment (not terminated on the public switched network): Send/receive teleprinter without automatic transmitter and re- perforator attachments:				
(i)	50 baud	231.82	266.59	117.68	135.33
(ii)	75 baud	231.82	266.59	129.50	148.93
(iii)	Receive only teleprinter:				
(iv)	50 baud	231.82	266.59	74.27	85.41
(v)	75 baud	231.82	266.59	83.50	96.03
(vi)	Telex channel/kilometre or portion thereof			4.50	5.18
A2.1.3 Miscellaneous charges for teleprinter services					
a	Reconnection of a suspended teleprinter and telex service or of one temporarily suspended at the request of the customer	63.64	73.19		
b	Change of renter (only those cases where the service has not yet been suspended) - Transfer fee payable when change or renter is arranged, per transfer at a specific address, irrespective of the number of services involved	27.50	31.63		
c	Replacement of existing teleprinter or change of signalling speed at the request of a customer	168.68	193.98		
d	Directory entries	Charge as per item A1.5.2.14	Charge as per item A1.5.2.14		
e	Local leads for telex connections (per pair, measured along the actual route or the nearest road, whichever is the shorter)				
(i)	Within the MRA.				
(ii)	Beyond the MRA, per kilometre or portion thereof.			6.82	7.84

		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
A2.1.4 Telex service, teleprinter equipment transfer fee					
a	O/d telex service with or without terminal equipment	231.82	266.59		
b	I/d telex service with/without terminal equipment	181.82	209.09		
A2.1.5 Private teleprinter circuits					
a	Wires (per pair) within the MRA of a tel. exchange or within a telephone exchange area in grouped telephone-exchange systems	231.82	266.59	52.25	60.09
b	Wires (per pair) that extend from a point within the MRA of a tel. exchange to a point beyond				
(i)	Within the MRA	231.82	266.59	52.25	60.09
(ii)	Beyond the MRA			6.82	7.84
c	Wires between different telephone exchanges or between different telephone exchange areas in grouped telephone exchange areas in grouped telephone exchange systems:				
(i)	For 50 or 75 baud teleprinters: per pair per kilometre or portion of a kilometre based on the radial distance between the two exchanges (rental for each portion of the line between the terminal exchanges and the customer's premises is calculated in accordance with item A2.1.5 b)			6.82	7.84

A2.1.6 Telegraph circuits between different exchange systems on a radial distance basis					
a	Telegraph circuit 50 baud and 75 baud bothway voice frequency or physical duplex circuit.	Min. Charge		Monthly Rental N(\$)	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
(i)	24 hrs a day (per month/km or portion thereof)	7.00	8.05	52.25	60.09
(ii)	Every night of the year (rate per month per km or portion thereof for each hour of use per night Note 7d)	0.20	0.23	52.25	60.09
(iii)	Day time (rate per hour per km or portion thereof for each hour of use per night) Note 7e	0.10	0.12	52.25	60.09 Note 7g
(iv)	Night time (rate per hour per km or portion thereof) Note 7 f	0.08	0.09	52.25	60.09 Note 7g

A2.2 INLAND DATA SERVICES					
A2.2.1 Full time data channels		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Circuits for data transmission up to & incl. 9 600 b/s, subject to Note 7h Indoor, wires only, per pair	181.82	209.09		
b	Outdoor, whether terminated on equipment of TN Ltd or not, per terminal point:				
(i)	Normal quality Note 7h	231.82	266.59	52.25	60.09
c	Rental for outdoor wiring, i.e. lines of which the terminal points are not in the same building, shall be calc. as follows:				
(i)	Lines with terminal points within the minimum-rental area of the exchange or within the same exchange area, irrespective of the length of the wires, per pair			52.25	60.09
d	Lines that extend from a point within the minimum-rental area of an exchange to a point beyond the minimum-rental area:				
(i)	For the portion of the line within the minimum-rental area, irrespective of the length of the wires, per pair			52.25	60.09
(ii)	For the portion of the line beyond the minimum-rental area, measured along the actual route or the nearest road, which-ever is the shorter, per kilometre portion thereof, per pair			6.82	7.84
e	Lines between different exchanges or between different exchange areas in grouped telephone exchange systems:				
(i)	Line rental per kilometre or portion thereof, based on the radial distance between the various trunk-line exchanges/data centres and, where applicable, on the radial distance between the trunk-line exchanges/data centres and the terminal exchanges, per channel/junction line Note 7 j			6.32	7.27
f	For each portion of the line between the terminal exchanges and the customer's premises, per pair			52.25	60.09
g	Indoor and outdoor optical fibre, point-to-point, without any TELECOM terminal equipment connected to it. Note 7 i		N\$ 5,602.00/ pair of fibre		N\$ 2.20/ m/pr of fibre
A2.2.2 Terminal point equipment, test facility and transfer fee					
		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Data modem: 2 400/4 800 b/s	404.95	465.69	365.82	420.69
b	Data modem: 9 600 b/s	587.77	675.94	623.50	717.03
c	Differential transformer	106.32	122.27	9.41	10.82
d	Splitting amplifier with mounting case	106.32	122.27	75.45	86.77

e	Second splitting amplifier	106.32	122.27	38.55	44.33
f	Modem cabinet			107.00	123.05
g	“Dial-backup facility, per modem”	106.32	122.27	38.50	44.28
h	Modem (64kb/s) - Where Digicon is not available	500.00	575.00	309.59	356.03
I (i)	G703 - 2.048 Mbit/s on Copper HDSL terminating unit, per NTU	2,212.68	2,544.58	1,617.14	1,859.71
A2.2.3	Transfer Fee	Indoor		Outdoor	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a	Baseband modem (signal shaper)	123.32	141.82	231.82	266.59
b	Differential transformer	123.32	141.82	111.64	128.39
c	Outdoor circuits, whether terminated on TELECOM equipment or not, per terminal point, subject to Note 7 h				
(i)	Normal quality	123.32	141.82	231.82	266.59
d	Miscellaneous rates:				
(i)	Reconnection charge for data service suspended owing to non-payment/circuit		See A1.5.2.2		
A2.2.4 Part time data channels					
	The same rate as for those prescribed for full time data channels in item A2.2.1				
A2.3 TELEPAC					
A2.3.1 Installation and rental					
		Installation		Monthly Rental	
		Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
a (i)	Terminal point equipment: Modems and other equipment		As A2.2.2 a		As A2.2.2 a
b	Port charges per node:				
(i)	X.25 port charges: Single logical channel, up to 9 600 b/s	231.82	266.59	484.59	557.28
(ii)	Per additional logical channel			1.91	2.20
c	Single logical channel, 48 kb/s	231.82	266.59	781.55	898.78
(i)	Per additional logical channel			2.18	2.51
d	Surcharge for permanent virtual circuit, per terminal			16.18	18.61
e	Surcharge per analogue modem at the node if provided at the customer's request while either a baseband modem or network terminating unit would suffice			254.55	292.73
f	X.25 port re-configuration.	73.86	84.94		
g	Triple-X port charge	161.05	185.21	377.50	434.13
h	Network userID: (NUI) for Easy Access:				
(i)	Registration/NUI (N.A. to existing Beltel users)	29.68	34.13		
(ii)	User charge per NUI			31.14	35.81
(iii)	Barring of access at time of registration				
(iv)	Bar. & Unbar. of access after registration/occasion	19.95	22.94		
A2.3.2 National Call charges:		Excl. VAT	Incl. VAT		
	Packet-count charge per kilo segment during busi- ness hours (Monday-Friday: 06:00-18:00; Saturday: 06:00.13:00)				
a	Normal priority	0.35	0.40		
b	Call charge per hour	0.11	0.13		
	Connect time/hour for triple-X dial-up service:				
c	Dial-out	8.25	9.49		
d	Call attempt charge	0.05	0.06		

A2.4 DIGICON					
A2.4.1 Digicon NTU and port charges		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	nX64 k/bits and/or less than 64 kbit/s				
b	Network terminating unit (NTU)				
(i)	NTU, per terminal point equipped	333.27	383.26		
	Speed(kbit/s)				
	Less than or equal to 64 kbit/s			251.82	289.59
	128-384			381.82	439.09
	448-768			565.18	649.96
	832-1920			788.91	907.25
	1984-2048			844.13	970.75
	Port Changes				
	Per used port				
	Speed(kbit/s)				
	Less than or equal to 64 kbit/s			176.55	203.03
	128			301.55	346.78
	192			357.27	410.86
	256			414.41	476.57
	320			470.14	540.66
	384			526.14	605.06
	448			578.05	664.75
	512			630.36	724.92
	576			676.09	777.50
	640			724.55	833.23
	704			741.18	852.36
	768			817.55	940.18
	832			864.82	994.54
	896			910.64	1,047.23
	960			956.18	1,099.61
	1024			1,004.91	1,155.65
	1088			1,036.00	1,191.40
	1152			1,067.82	1,227.99
	1216			1,099.18	1,264.06
	1280			1,131.50	1,301.23
	1344			1,162.55	1,336.93
	1408			1,193.64	1,372.68
	1472			1,225.82	1,409.69
	1536			1,256.82	1,445.34
	1600			1,289.09	1,482.45
	1664			1,320.09	1,518.10
	1728			1,351.09	1,553.75
	1792			1,383.27	1,590.76
	1856			1,413.50	1,625.53
	1920			1,445.36	1,662.17
	1984			1,577.08	1,813.64
	2048			1,577.08	1,813.64
c	DIGICON	Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
	Multiplexer on customer's premises				
	Per unused port			88.52	101.80
	Per used port				

d	Line charges:					
	Network access via local leads		231.82	266.59	52.25	60.09
	(A minimum of two leads are required per NTU)					
			Installation		Monthly Rent	
			Excl VAT	Incl. VAT	Excl VAT	Incl. VAT
2.048 Mbit/s on backbone						
	Network terminating equipment, per NTU		1,977.41	2,274.02	713.55	820.58
	Network access via dedicated fibre		3,385.23/ km	3,893.01/ km	0.55/pair/ m	0.63/pair/ m
Port charges						
	Monthly rental per terminal point equipped (n=number of 2Mbit/s)					
	n=number of ports	Speed (kbit/s)				
	1	2048			932.70	1,072.61
	2	2048			1,738.27	1,999.01
	4	2048			3,201.92	3,682.21
	8	2048			4,269.64	4,910.09
	16	2048			5,332.78	6,132.70
	21	2048			5,999.93	6,899.92
	36	2048			13,339.88	15,340.86

A2.4.2 Line Rentals

Line rental per km between the two end Digicon nodes and/or Digicon node and customers beyond MRA and dedicated systems.

		0 - 50 km				51 - 200 km			
n= number of 2Mbit/s links		Monthly rental				Monthly rental			
n		Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT
1		1,535.16	1,765.43	222.22	255.55	7,163.36	8,237.86	109.68	126.13
2		2,762.84	3,177.27	399.99	459.99	12,890.88	14,824.51	197.37	226.98
4		5,371.35	6,177.05	777.84	894.52	25,071.61	28,832.35	383.79	441.36
8		115,623.13	132,966.60	1,333.47	1,533.49	42,979.86	49,426.84	658.00	756.70
16		211,778.83	243,545.65	2,444.56	2,811.24	78,846.35	90,673.30	1,200.35	1,380.40
21		250,513.94	288,091.03	2,886.08	3,318.99	93,123.02	107,091.47	1,425.53	1,639.36
63		481,756.90	554,020.44	5,555.73	6,389.09	179,084.58	205,947.27	2,741.34	3,152.54
		201 - 400 km				<400 km			
n		Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT
1		19,270.41	22,160.97	49.17	56.55	29,093.93	33,458.02	24.46	28.31
2		34,686.48	39,889.45	87.45	100.57	52,369.16	60,224.53	44.21	50.84
4		67,446.04	77,562.95	171.98	197.78	101,828.84	117,103.17	85.94	98.83
8		9,207.54	10,588.67	294.69	338.89	174,565.05	200,749.81	147.32	169.42
16		16,881.10	19,413.27	540.25	621.29	320,033.60	368,038.64	270.42	310.98
21		19,950.25	22,942.79	638.50	734.28	378,221.51	434,954.74	319.30	367.20
63		38,365.39	44,120.20	1,227.68	1,411.83	727,349.09	836,451.45	613.99	706.09

Table A The following distance table apply in Windhoek

	Windhoek	Industria	Klein-Whk	Olympia	Pionierspark	Cimbebasia	Eros Airport	Khomasdal	Katutura	Brakwater
Windhoek	-	8	4	7	6	8	4	4	5	13
Industria	8	-	12	14	14	17	15	6	4	
Klein-Whk	4	12	-	7	10	11	6	8	10	
Olympia	7	14	7	-	7	4	2	8	9	17
Pionierspark	6	14	10	7	-	10	3	11	12	
Cimbebasia	8	17	11	4	10	-	8	16	18	
Eros Airport	4	15	6	2	3	8	-	9	11	
Khomasdal	4	6	8	8	11	16	9	-	2	
Katutura	5	4	10	9	12	18	11	2	-	
Brakwater	13			17						-

Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA												
Speeds less than and equal to 64 kbit/s and up to nx64 kbit/s (n=1 to 31)												
Speed kb/s	0 - 50 km						51 - 200 km					
	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT	Fixed Excl VAT	Fixed Incl VAT
1	64	71.79	82.56	14.39	16.55	503.78	579.35	5.94	6.83			
2	128	130.36	149.92	22.82	26.24	766.45	881.42	9.73	11.19			
3	192	191.73	220.49	31.82	36.59	1,050.32	1,207.87	14.00	16.10			
4	256	251.95	289.75	40.50	46.58	1,323.45	1,521.97	18.27	21.01			
5	320	310.91	357.55	48.82	56.14	1,587.05	1,825.10	22.45	25.82			
6	384	368.45	423.72	57.09	65.65	1,847.14	2,124.21	26.36	30.32			
7	448	424.68	488.38	65.05	74.80	2,097.82	2,412.49	30.41	34.97			
8	512	479.64	551.58	72.86	83.79	2,342.73	2,694.14	34.23	39.36			
9	576	527.91	607.10	79.59	91.53	2,555.36	2,938.67	37.55	43.18			
10	640	565.36	650.17	84.82	97.54	2,717.09	3,124.65	40.18	46.21			
11	704	608.36	699.62	90.82	104.44	2,905.55	3,341.38	43.09	49.55			
12	768	656.55	755.03	97.91	112.60	3,126.64	3,595.63	46.68	53.68			
13	832	696.77	801.29	103.36	118.87	3,126.64	3,595.63	49.27	56.66			
14	896	736.91	847.45	108.91	125.25	3,473.73	3,994.79	47.91	55.10			
15	960	787.18	905.26	117.09	134.65	2,638.00	3,033.70	55.64	63.98			
16	1024	830.77	955.39	122.64	141.03	3,891.73	4,475.49	58.64	67.43			
17	1088	870.91	1,001.55	127.82	146.99	4,068.18	4,678.41	61.36	70.57			
18	1152	914.50	1,051.68	134.05	154.15	4,263.27	4,902.76	64.55	74.23			
19	1216	958.09	1,101.80	140.45	161.52	4,463.27	5,132.76	67.59	77.73			
20	1280	1,001.55	1,151.78	146.32	168.27	4,650.91	5,348.55	70.50	81.08			
21	1344	1,045.18	1,201.96	152.59	175.48	4,845.68	5,572.53	73.59	84.63			
22	1408	1,092.09	1,255.90	159.23	183.11	5,054.41	5,812.57	75.64	86.98			

Speed kb/s	0 - 50 km0 - 50 km				51 - 200 km51 - 200 km				
	Speed	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT
23	1472	1,132.18	1,302.01	164.91	189.65	6,293.45	7,237.47	79.68	91.63
24	1536	1,177.82	1,354.49	171.32	197.02	5,436.55	6,252.03	82.82	95.24
25	1600	1,219.27	1,402.16	177.18	203.76	5,621.45	6,464.67	85.77	98.64
26	1664	1,266.18	1,456.11	183.91	211.50	5,836.18	6,711.61	89.05	102.40
27	1728	1,306.36	1,502.32	184.27	211.91	6,050.77	6,958.39	92.50	106.38
28	1792	1,410.14	1,621.66	196.23	225.66	6,265.18	7,204.96	95.86	110.24
29	1856	1,393.47	1,602.49	201.82	232.09	6,478.73	7,450.54	99.14	114.01
30	1920	1,434.73	1,649.94	207.64	238.78	6,694.73	7,698.94	102.50	117.88
31	1984	1,535.16	1,765.43	222.17	255.50	7,163.36	8,237.86	109.68	126.13
32	2048	1,535.16	1,765.43	222.17	255.50	7,163.36	8,237.86	109.68	126.13
Line rentals per km between two end Digicon nodes or Digicon node and customer beyond the MRA									
Speed kb/s	201 - 400 km				>400 km				
	Speed	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT	Fixed Excl VAT	Fixed Incl VAT	Per km Excl VAT	Per km Incl VAT
64	1,060.81	1,219.93	2.96	3.40	1,645.32	1,892.12	1.46	1.68	
128	1,580.00	1,817.00	4.77	5.49	2,735.14	3,145.41	2.36	2.72	
192	2,527.95	2,907.15	6.64	7.63	3,860.82	4,439.94	3.27	3.76	
256	3,269.00	3,759.35	8.64	9.93	4,978.50	5,725.28	4.27	4.91	
320	3,991.45	4,590.17	10.45	12.02	6,068.00	6,978.20	5.18	5.96	
384	4,696.64	5,401.13	12.18	14.01	7,130.86	8,200.49	6.09	7.00	
448	5,384.55	6,192.23	13.91	16.00	8,167.82	9,392.99	6.95	8.00	
512	6,055.82	6,964.19	15.59	17.93	9,179.45	10,556.37	7.68	8.83	
576	6,642.91	7,639.35	17.23	19.81	10,062.14	11,571.46	8.64	9.93	
640	7,094.68	8,158.88	18.27	21.01	10,745.14	12,356.91	9.18	10.56	

Speed/Speed	201 - 400 km/201 - 400 km						>400 km/>400 km					
	Fixed Incl VAT	Fixed Excl VAT	Per km Incl VAT	Per km Excl VAT	Per km Incl VAT	Per km Excl VAT	Fixed Incl VAT	Fixed Excl VAT	Per km Incl VAT	Per km Excl VAT	Per km Incl VAT	Per km Excl VAT
704	7,617.41	8,760.02	19.55	22.48	11,530.18	13,259.71	9.82	11.29				
768	8,223.68	9,457.23	21.18	24.36	12,443.73	14,310.29	10.55	12.13				
832	8,694.95	9,999.20	22.23	25.56	13,153.18	15,126.16	11.09	12.75				
896	9,184.09	10,561.70	23.55	27.08	14,816.00	17,038.40	11.82	13.59				
960	9,798.64	11,268.43	25.14	28.91	14,816.00	17,038.40	12.50	14.38				
1024	10,330.00	11,879.50	26.36	30.32	15,609.59	17,951.03	13.27	15.26				
1088	10,819.77	12,442.74	27.68	31.83	16,354.41	18,807.57	13.91	16.00				
1152	11,351.45	13,054.17	26.36	30.32	17,155.50	19,728.83	14.55	16.73				
1216	11,899.27	13,684.16	30.36	34.92	17,981.18	20,678.36	15.18	17.46				
1280	12,408.00	14,269.20	31.77	36.54	18,757.91	21,571.60	15.91	18.30				
1344	12,947.09	14,889.15	33.09	38.05	19,560.00	22,494.00	16.55	19.03				
1408	13,520.55	15,548.63	34.59	39.78	20,425.45	23,489.27	17.23	19.81				
1472	14,009.86	16,111.34	35.77	41.14	21,163.64	24,338.18	17.86	20.54				
1536	14,568.09	16,753.30	37.27	42.86	22,003.09	25,303.55	18.64	21.43				
1600	15,075.45	17,336.77	38.50	44.28	22,766.73	26,181.74	19.27	22.16				
1664	15,662.18	18,011.51	40.00	46.00	23,650.95	27,198.60	20.00	23.00				
1728	16,249.14	18,686.51	41.55	47.78	24,536.18	28,216.61	20.86	23.99				
1792	16,837.27	19,362.86	43.00	49.45	25,421.45	29,234.67	21.45	24.67				
1856	17,422.73	20,036.14	44.50	51.18	26,306.05	30,251.95	22.23	25.56				
1920	18,009.73	20,711.19	45.95	52.85	27,190.59	31,269.18	22.86	26.29				
1984	19,270.41	22,160.97	49.17	56.55	29,093.93	33,458.02	24.46	28.13				
2048	19,270.41	22,160.97	49.17	56.55	29,093.93	33,458.02	24.46	28.13				

A2.5 DIRECT INWARD DIALING					
A.2.5.1 Installation and rental		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Analogue				
(i)	1 - 8 circuits (per circuit)	231.82	266.59	101.82	117.09
b	Digital				
(i)	9 and more circuits (per 2 Mb/s or part thereof Note 12a, Note 12b)	2,272.73	2,613.64	1,636.36	1,881.82
A2.6 CENTREX					
A2.6.1 Installation and rental		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	“Centrex line, per exchange connection”	231.82	266.59	52.25	60.09
b	“Centrex extension line, per extension”	231.82	266.59	52.25	60.09
c	Centrex MAC	231.82	266.59	1,059.55	1,218.48
A2.6.2 Call Charges Note 13a					
A2.7 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)					
A2.7.1 Basic Rate Access (BRA)		Installation		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	Main service plus MSN Note 11a	340.91	392.05	128.86	148.19
b	Per additional MSN	159.09	182.95	25.77	29.64
c	Transfer of BRA	340.91	392.05	128.86	148.19
d	Rural ISDN-Business	340.91	392.05	190.93	219.57
A2.7.1.1 Supplementary services:					
(Not part of basic package)					
a	Indoor wiring for S-bus	181.82	209.09	13.27	15.26
b	Convert from analogue phone to BRA ISDN service	159.09	182.95	128.86	148.19
c	Convert from BRA ISDN service to analogue phone.	159.09	182.95	52.25	60.09
A2.7.2 Primary rate interface service (30B+D)					
a	Main service	2,272.73	2,613.64	1,909.09	2,195.45
A2.7.2.1 Supplementary services:					
a	Transfer ISDN PRA	2,272.73	2,613.64	1,909.09	2,195.45
b	Conversion from analogue DID/DOD to ISDN PRA	2,272.73	2,613.64	1,909.09	2,195.45
A2.8 BROADBAND WIRELESS (Note 14 a)					
A2.8.1 Installation, Transfer and Conversion		Installation			
		Excl VAT	Incl. VAT		
a	Broadband Wireless, Installation	5,000.00	5,750.00		
b	Broadband Wireless, Transfer	5,000.00	5,750.00		
c	Conversion to Broadband Wireless	5,000.00	5,750.00		
A2.9 WLAN					
		Installation/Transfer		Monthly Rental	
		Excl VAT	Incl. VAT	Excl VAT	Incl VAT
a	WLAN Access	231.82	266.59	165.75	190.61

B: INTERNATIONAL TELECOMMUNICATIONS RATES								
B1.1 INTERNATIONAL DESTINATIONS								
B1.1.1 Call charges for telephony services								
From a Normal Fixed Phone @Unit cost of NS0.38 VAT excl.								
	Metering Period in Seconds		NS per minute					
	Peak Time	Off-Peak Time	Peak Time		Off-Peak Time			
			(Vat Excl)	(VAT Incl)	(Vat Excl)	(VAT Incl)		
RSA	11	18	2.10	2.42	1.29	1.48		
To a RSA-cellphone	8	12	2.99	3.44	1.99	2.29		
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe	10	14	2.32	2.67	1.64	1.89		
B1.1.1.2 Calls to International/Overseas countries								
Germany	5	6	4.80	5.52	4.00	4.60		
Netherlands	4	5	6.00	6.90	4.80	5.52		
Sweden & Switzerland	4	5	6.00	6.90	4.80	5.52		
UK & USA	4	5	6.00	6.90	4.80	5.52		
Rest of the world	3	4	7.60	8.74	6.00	6.90		
Angola	5	6	4.80	5.52	4.00	4.60		
B1.1.1.3 Operator Controlled Calls to:								
	Peak Time				Off-Peak Time			
	Min. chg NS/3 min		Rate per minute		Min. chg NS/3 min		Rate per minute	
	(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT
Germany	17.28	19.87	5.76	6.62	14.40	16.56	4.80	5.52
Netherlands	21.60	24.84	7.20	8.28	17.28	19.87	5.76	6.62
Sweden & Switzerland	21.60	24.84	7.20	8.28	17.28	19.87	5.76	6.62
UK, USA	21.60	24.84	7.20	8.28	17.28	19.87	5.76	6.62
Rest of the world	27.36	31.46	9.12	10.49	21.60	24.84	7.20	8.28
Angola	17.28	19.87	5.76	6.62	14.40	16.56	4.80	5.52
Operator controlled calls to: Note 2 g								
	Peak Time				Off-Peak Time			
	Min. chg NS/3 min		Rate per minute		Min. chg NS/3 min		Rate per minute	
	(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT	(Excl VAT)	Incl. VAT
RSA	7.56	8.69	2.52	2.90	4.65	5.35	1.55	1.78
Fixed to mobile RSA	10.80	12.42	3.60	4.14	7.20	8.28	2.40	2.76
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe	8.34	9.59	2.78	3.20	5.91	6.80	1.97	2.27
Collect calls Note 2 e								
B1.1.2 Call charges for Public Telephony Services								
From a Public Phone @ Unit cost of NS0.50								
	Metering Period in Seconds		NS per minute					
	Peak Time	Off-Peak Time	Peak Time	Off-Peak Time				
	VAT EXEMPTED							
RSA	12	19	2.52	1.55				
To a RSA-cellphone	8	13	3.60	2.40				
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe	9	13	3.20	2.27				
B1.1.2.2 Calls to International/Overseas countries								
Germany	5	6	6.60	5.50				
Netherlands	4	5	8.25	6.60				
Sweden & Switzerland	4	5	8.25	6.60				
UK & USA	4	5	8.25	6.60				
Rest of the world	3	4	10.50	8.30				
Angola	5	6	6.60	5.50				

B: INTERNATIONAL TELECOMMUNICATIONS RATES-Callmaker Customers					
B1.1.3 INTERNATIONAL DESTINATIONS					
Call charges for telephony services					
From a Callmaker Phone @Unit cost of N\$0.65 VAT excl.					
	Metering Period in Seconds		N\$ Per Minute		
B1.1.3.1 Calls to Neighboring Countries	Peak Time	Off-Peak Time	Peak Time	Off-Peak Time	
RSA	15	25	2.52	1.55	
To a RSA-cellphone	11	16	3.60	2.40	
Botswana, Lesotho, Swaziland, Mozambique, Malawi, Zambia, Zimbabwe	12	17	3.20	2.27	
B1.1.3.2 Calls to International/Overseas countries					
Germany	6	7	6.60	5.50	
Netherlands	5	6	8.25	6.60	
Sweden & Switzerland	5	6	8.25	6.60	
UK & USA	5	6	8.25	6.60	
Rest of the world	4	5	10.50	8.30	
Angola	6	7	6.60	5.50	
B1.1.2	Telex rates via INMARSAT				
	Rate per unit			Excl. VAT	Incl. VAT
	Botswana			0.38	0.44
	Lesotho			0.38	0.44
	Mozambique			0.38	0.44
	South Africa			0.38	0.44
	Swaziland			0.38	0.44
	*Malawi			0.38	0.44
	*Zambia			0.38	0.44
	*Zimbabwe			0.38	0.44
Units are metered automatically in time units of 11 seconds					
* Units are metered automatically in time units of 5 seconds					
B1.1.2.1	MISCELLANEOUS TELEGRAPH FEES				
	Paid service advice: The charge for an ordinary telegram to the country of destination.				
	DATA SERVICES				
	International Packet Switching service:				
			VAT excl.	VAT excl.	
	Packet count charge				
	Per 10 segments or part thereof:			0.35	0.40
	Call duration charge:				
	Per Minute or part thereof:			0.55	0.63
	Packet Switching service to Southern African countries:				
			VAT excl.	VAT excl.	
	Packet count charge				
	Per Kilosegments or part thereof:			0.40	0.46
	Call duration charge:				
	Per Minute or part thereof:			0.10	0.12
B1.1.3	Radiotelegrams				
a	Radiotelegram rates:				
	To ships via Namibian coast stations			N\$ 1.61 per word	
	To ships via foreign coast stations			N\$3.28 plus telegram rates to the country in which the coast station is situated.	
b	From foreign ships via Namibia coast stations			See ITU list of coast stations	
c	To ships via INMARSAT (NB: Minimum charge of 7 words is applicable to all Radiotelegrams)			N\$1.61 per word plus the cost of a telex call via INMARSAT	

d	From Namibian ship stations:	
(i)	Coast station charges	N\$1.61 per word via Namibian coast stations
(ii)	Landline charges	N\$0.48 per word to SADC countries
e	International ship-shore charges	
	From foreign ship stations:	
(i)	Coast station charges	1.61GFCS per word
(ii)	Landline charges	0.38GFCS / word to Namibia 0.48GFCS/ word to other SADC countries 1.50GFCS/ word elsewhere
f	Handling fee	5.92 GFCS per Radiotelegram

B2 : RADIOTELEPHONE CALLS FROM NAMIBIA AND FOREIGN CUSTOMERS:

B2.1 RADIOTELEPHONE CALLS FROM NAMIBIA SHIP STATIONS AND AIRCRAFT

B2.1.1	Description of Service	RATE PER MINUTE	
		Excl. VAT	Incl. VAT
a	Manually switched calls via		
(I)	a VHF	N\$3.45 plus landline charges - See Table A	N\$3.97 plus landline charges - See Table A
(ii)	b MF	N\$5.70 plus landline charges - See Table A	N\$6.56 plus landline charges - See Table A
(iii)	c HF	N\$7.55 plus landline charges - See Table A	N\$8.68 plus landline charges - See Table A
b	Radio Direct Dialed calls from Namibia Subscribers and ships stations via the Radio Direct Dialing service.	See Table A - Land-line charges	See Table A - Land-line charges
(I)	RDD HF	N\$0.38 per radio unit of 6 seconds + land-line charges (Table A)	N\$0.44 per radio unit of 6 seconds + land-line charges (Table A)

Table A Landline Charges: Landline units for radiotelephone calls to/from Namibia radiotelephone and from foreign radiotelephone customers

	Distance (km)	Direct dialled calls		Operator controlled calls			
		Metering period in sec		Rates (NS)			
		Peak Time	Off-Peak Time	Peak Time		Off-Peak Time	
				Exc. VAT	Incl. VAT	Exc. VAT	Incl. VAT
c	Local	60	120	0.38	0.44	0.38	0.44
	100	32	48	0.72	0.83	0.48	0.55
	100 +	19	27	1.19	1.37	0.84	0.97
	Fixed to Cell	10	16	2.34	2.69	1.44	1.66
d	South Africa Fixed	9	15	2.52	2.90	1.55	1.78
	RSA Mobile	6	10	3.60	4.14	2.40	2.76
e	Other SADC countries in Southern Africa	8	12	2.78	3.20	1.97	2.27
f	Germany	4	5	5.76	6.62	4.80	5.52
	Netherlands,	3	4	7.20	8.28	5.76	6.62
	Sweden, & Switzerland	3	4	7.20	8.28	5.76	6.62
	UK, USA	3	4	7.20	8.28	5.76	6.62
	All other countries	3	3	9.12	10.49	7.20	8.28
	Angola	4	5	5.76	6.62	4.80	5.52

Note 2 h

g	Radiotelephone calls from telephone and radiotelephone customers	RATE PER MINUTE (N\$)	
		Excl. VAT	Incl. VAT
	Manually switched calls via		
(i)	a VHF Maritime service	N\$3.45 per minute plus landline charges (See Table A)	N\$3.97 per minute plus landline charges (See Table A)
(ii)	b MF Maritime service	N\$5.70 per minute plus landline charges (See Table A)	N\$6.56 per minute plus landline charges (See Table A)
(iii)	c HF Maritime service	N\$7.55 per minute plus landline charges (See Table A)	N\$8.68 per minute plus landline charges (See Table A)
(iv)	d HF NNRT service	N\$3.45 per minute plus landline charges (See Table A)	N\$3.97 per minute plus landline charges (See Table A)
h	Radiotelephone calls from Foreign ship stations and aircraft:	Rate per minute	
	Manually switched calls via		
(i)	a VHF	3.11GFCS plus landline charge (See Table A)	3.11GFCS plus landline charge (See Table A)
(ii)	b MF	4.66GFCS plus landline charges (See Table A)	4.66GFCS plus landline charges (See Table A)
(iii)	c HF	6.15GFCS plus landline charges (See Table A)	6.15GFCS plus landline charges (See Table A)
I	Radio Direct Dialed calls from telephone customers via the Radio Direct Dialling service.	See Table A-Landline charges	See Table A-Landline charges
(I)	RDD HF	N\$0.38 per radio unit of 6 seconds + landline charges (Table A)	N\$0.44 per radio unit of 6 seconds + landline charges (Table A)

B2.1.2	Calls via the INMARSAT system	Rate per minute (N\$)	
		Excl. VAT	Incl. VAT
	Direct dialled calls		
a	Inmarsat A	39.00	44.85
b	Inmarsat B	24.00	27.60
c	Inmarsat C	21.00	24.15
d	Inmarsat M	24.00	27.60
e	Inmarsat Mm	18.00	20.70
	Operator controlled Calls		
f	Inmarsat A	46.80	53.82
g	Inmarsat B	28.80	33.12
h	Inmarsat C	25.20	28.98
I	Inmarsat M	28.80	33.12
j	Inmarsat mM	21.60	24.84
B2.1.3	GMPCS RATES	Rate per minute (N\$)	
		Excl. VAT	Incl. VAT
a	Calls via the GLOBAL STAR system:		
(i)	Direct dialled calls	30.00	34.50
(ii)	Operator Controlled calls	36.00	41.40

b	Calls via the THURAYA system:	Rate per minute (N\$)	
(i)	Direct dialled calls	24.00	27.60
(ii)	Operator Controlled calls	28.80	33.12

B3: MONTHLY RENTAL FOR INTERNATIONAL LEASED CIRCUITS PROVIDED OVER SATELLITE AND OPTIC FIBRE

B3.1 MONTHLY RENTAL FOR INTERNATIONAL LEASED CIRCUITS VIA SATELLITE AND OPTIC FIBRE Note 7a							
		Monthly rental					
Bandwidth		Neighbours Optic fibre		Continental via Satellite		Inter continental	
		N\$	N\$	N\$	N\$	N\$	N\$
		(Excl VAT)	(Incl VAT)	(Excl VAT)	(Incl VAT)	(Excl VAT)	(Incl VAT)
	Telephone circuit for facsimile telegraph transmission only, with equip being provided & maintain by lesse.			5,363.50	6,168.03	11,918.95	13,706.80
	Telephone circuit for voice Standardised telephone circuit Note 7b			6,758.18 6,758.18	7,771.91 7,771.91	14,898.68 14,898.68	17,133.48 17,133.48
	Data Circuit: Analogue: 56 kb/s			20,113.73	23,130.79	44,699.27	51,404.16
	Digital: Fixed bit rate: 9 600b/s High speed (kb/s):			4,453.64	5,121.68	14,315.45	16,462.77
1	64	3,627.27	4,171.36	13,255.05	15,243.30	20,147.97	23,170.17
2	128	5,480.17	6,302.20	23,859.55	27,438.48	36,265.86	41,705.74
3	192	7,192.75	8,271.66	33,137.64	38,108.28	50,051.13	57,558.80
4	256	8,980.86	10,327.99	38,704.82	44,510.54	58,831.27	67,655.96
5	320	10,960.32	12,604.37	41,090.68	47,254.28	62,351.85	71,704.63
6	384	12,672.91	14,573.85	49,043.73	56,400.29	74,652.51	85,850.39
7	448	14,516.26	16,693.70	56,996.82	65,546.34	87,315.64	100,412.99
8	512	16,440.18	18,906.21	62,961.55	72,405.78	95,860.65	110,239.75
9	576	18,153.08	20,876.04	66,275.36	76,216.67	100,738.47	115,849.24
10	640	20,208.18	23,239.41	72,902.86	83,838.29	110,706.33	127,312.28
11	704	21,608.44	24,849.71	79,530.55	91,460.13	120,886.22	139,019.15
12	768	23,642.82	27,189.24	86,157.91	99,081.60	130,641.60	150,237.84
13	832	25,382.96	29,190.40	88,119.68	101,337.63	135,647.49	155,994.61
14	896	27,400.85	31,510.98	89,471.68	102,892.43	135,986.36	156,384.31
15	960	29,133.56	33,503.59	90,797.23	104,416.81	138,022.36	158,725.71
16	1024	30,866.28	35,496.22	92,785.49	106,703.31	140,821.82	161,945.09
17	1088	32,891.11	37,824.78	99,413.00	114,324.95	151,107.78	173,773.95
18	1152	34,623.79	39,817.36	106,040.55	121,946.63	161,181.60	185,358.84
19	1216	36,346.44	41,798.41	112,668.09	129,568.30	171,255.49	196,943.81
20	1280	38,381.38	44,138.59	120,621.09	138,714.25	182,389.71	209,748.17
21	1344	40,114.05	46,131.16	122,609.41	141,000.82	185,783.02	213,650.47
22	1408	42,148.99	48,471.34	124,597.68	143,287.33	189,388.36	217,796.61
23	1472	43,871.61	50,452.35	126,585.91	145,573.80	192,358.04	221,211.75

24	1536	45,604.32	52,444.97	128,574.18	147,860.31	195,114.58	224,381.77
25	1600	47,266.56	54,356.54	130,032.27	149,537.11	197,659.56	227,308.49
26	1664	48,979.06	56,325.92	131,490.27	151,213.81	199,865.20	229,844.98
27	1728	51,034.13	58,689.25	132,948.36	152,890.62	202,070.87	232,381.50
28	1792	52,746.68	60,658.68	134,406.36	154,567.32	204,323.38	234,971.89
29	1856	54,449.16	62,616.53	135,864.45	156,244.12	206,905.89	237,941.77
30	1920	54,791.68	63,010.43	137,322.45	157,920.82	208,687.78	239,990.95
31	1984	55,406.16	63,717.08	139,178.18	160,054.91	211,232.76	242,917.67
32	2048	55,406.16	63,717.08	139,178.18	160,054.91	211,232.76	242,917.67
	Telegraph circuit with modulation rate exceeding 50 baud: 75 baud and 100 baud			2,587.39	2,975.50	5,675.68	6,527.03
	Note 7c						
	Note 7d						

PART C: EXPLANATORY NOTES

NOTE 1 RENTALS AND INSTALLATIONS OF NORMAL VOICE LINES:

NOTE 1 a: Reduced installation charge and rental for pensioners:

“In respect of the one main telephone service for residential purposes for the recipient of a social pension as defined in the Social Pensions Act, 1973 (Act 37 of 1973) as well as other pensioners whose total monthly income is not more than the maximum pension of the afore-mentioned social pensioners: Provided that such a person renders proof to the satisfaction of the Company regarding this status as a pensioner and that he is the head of the household at the address where the telephone service is to be provided to him or that he requires the telephone service for his own use in a home or similar institution”

NOTE 1 b: Free rental and installation/indoor transfer and 100 metered call units rebate monthly:

(i) in respect of one main telephone service for residential purposes for:

a company (Telecom) employee

a company pensioner over the age of 55 and the widow of such a pensioner

the widow of a Company official who shared in or qualified for the concession of a semi-official telephone service or who would have qualified for it in terms of current instructions if such concession did not exist during his term of service; and

Provided that such widows shall furnish satisfactory proof to the Managing Director that they have not remarried and provided further that the concession shall lapse as soon as they remarry

NOTE 1 c: Free transfer fee: Indoor extensions:

Reduced transfer fee i.r.o. one main telephone service for the recipient of a social or other pension and subject to the conditions prescribed in 1 (a).

NOTE 1 d: Rental of exchange connections that extend beyond the MRA:

The rental prescribed in this item is payable over and above the rental for the portion of the line within the Mra of the exchange.

NOTE 1 e: If an extension is transferred at the same time as the switchboard, only the transfer fee quoted in A1.1.1 a (i) or A1.1.1 a (ii) is payable I.r.o. such extension and the cost in item A1.1.1 e falls away.

NOTE 2 CALLS:

NOTE 2 a: Extra charge payable by the customer to whose telephone the call was made.

NOTE 2 b: The prescribed charge (A1.6) plus the charge for a personal call (A1.5.2.10c) are payable in respect of each individual connection. The call charges are assessed from the exchange where the conference switchboard exists and is payable in addition to the connection fee prescribed in A1.5.2.11a.

NOTE 2 c: The connection fee mentioned in A1.5.2.11 a is payable when a booked conference call is cancelled within two hours before its commencement.

NOTE 2 d: (i) Metering periods in seconds applies from 07h00 to 19h00 weekdays, Monday to Friday

(ii) Applies from 19h00 to 07h00 weekdays and 19h00 on Friday to 07h00 on Monday.

(iii) The period is calculated from the moment the connection is established and a minimum call period of one minute applies: call charges for all national operator connected calls are to be calculated pro rata per minute from commencement.

(iv) A1.6.5 a/b (i) and (iii) applies from 06h00 to 24h00 daily.

(v) A1.6.5 a/b (ii) and (iv) applies from 00h00 to 06h00 daily.

(vi) Calls are timed by the operators at a rate of one unit.

NOTE 2 e: An additional charge as for one minute conversation is payable by the customer to whose telephone the call was made.

NOTE 2 f: Calls dialled direct from customers telephone are registered at every unit at the rates per second shown in B1.1.1.1. Each unit costs N\$ 0.38.

NOTE 2 g: (i) Normal rate (07h00 - 19h00) Monday to Friday is registered at one unit every 8 seconds. Each unit costs N\$0.38. A71

(ii) Cheap rate (19h00 - 07h00 Monday to Friday and Friday 19h00 to Monday 07h00). Also applicable to Public Holidays.

Note 2 h: For internet dial-up

(i) Rate 1: 07h00-19h00 Week days (Monday to Friday)

(ii) Rate 2: 19h00-22h00 week days plus 07h00-22h00 Saturdays & Sundays. Also applicable to Public Holidays.

(iii) Rate 3: 22h00-07h00 Week days & Weekends

Note 2 i: Cheap (off-peak) rates are also applicable to Public Holidays.

Note 2 j: The system automatically selects 5 most frequently called numbers and applies a discount of 10% on calls made to selected numbers. The discount will be applied on local and national calls only.

NOTE 3 RENTAL AREA:

The minimum-rental area is the built-up area within an exchange area.

NOTE 3 a: The distance for service beyond the minimum-rental area is measured according to the radial distance from the exchange.

NOTE 3 b: Distance for a portion of the line beyond the minimum-rental area, measured along the actual route or nearest road, whichever is the shorter, per kilometre or portion thereof, per pair. The total rental consists of the fixed rental for the portion within the MRA plus the per pair kilometre charge beyond the MRA.

NOTE 4 PROGRAMMING CHARGES:

NOTE 4 a: First reprogramming of a new system within 14 days from the date of installation: no charge.

NOTE 5 INSTRUMENT REPLACEMENTS:

NOTE 5 a: In cases where an Erica manual telephone is required as replacement of any other manual telephone, the exchange takes place at the customer's premises and the tariff as prescribed by item A1.5.2.2 a(i) is applicable.

NOTE 5 b: With the exception of the existing exchange connection for which no installation charge is levied, such replacement shall be regarded as the provision of a new service and the full installation charge shall be payable, also i.r.o. existing as well as new extensions in the new system.

NOTE 5 c:A91 For the purpose of the change mentioned in item A1.5.2.2 no installation charge shall be levied for existing exchange connections when customer's equipment is replaced.

NOTE 5 d: Replacement of an existing switchboard by a smaller or larger switchboard, per equipped position (junction lines and extension lines) on new switchboard

NOTE 6 AUXILIARY EQUIPMENT

NOTE 6 a: Subscriber private meter for use by a customer at an automatic exchange with variable time interval metering.

NOTE 6 b: Charges as prescribed for items A1.5.1 c and A1.5.1 d are both payable when a Subscriber Private Meter (SPM) is provided.

NOTE 7 LEASED CIRCUITS AND DATA SERVICES

NOTE 7 a: The following types of circuits can generally be provided to countries that offer similar services

NOTE 7 b: Standardised telephone circuit to provide telecommunication channels for the sole use of the lessee, the equipment for the division of the telephone channel being provided, installed and maintained by the lessee.

NOTE 7 c: Continental circuits are circuits that are provided to countries that are regarded as part of the Africa region by the International Telecommunication Union. In addition to all countries in Africa these also include Ascension, Cape Verde, Comores, Madagascar, Mauritius, Reunion(French Department of) St. Helena, Sao Tome and Principe and Seychelles.

NOTE 7d: 18h00 to 06h00 during the same period every night

NOTE 7e: 06h00 to 18h00

NOTE 7f: 18h00 to 06h00

NOTE 7g: For every occasion the circuit is used.

NOTE 7h: In case more than 100 pairs of wires or terminal points are installed or transferred simultaneously on the same premises, the installation or transfer fee to be recovered from the customer is based on the cost to undertake the work, provided such repayable cost is not less than the prescribed amount for 100 pairs of wires or where applicable, 100 terminal points. In the latter cases the prescribed cost as for a maximum of 100 pairs of wires or 100 terminal points that is applicable.

NOTE 7 i: If the portion of the line mentioned in A2.2.1 f (i) extends beyond the MRA, the rental for the excess distance is calculated as prescribed under A2.2.1 e (i).

NOTE 7 j: If the line is shared, 70% rounded off to the nearest cent, of the total line rental calculated according to the charge prescribed in item A2.2.1 e (i), is payable by each customer.

NOTE 8 TRANSFERS

NOTE 8a: If an extension is transferred indoors at the same time as the switchboard, only the transfer fee quoted in item A1.5.2.2 b is payable in respect of such extension and the cost in item A1.5.2.2 c falls away.

NOTE 9 EXTENSIONS

NOTE 9 a: Indoor, per extension i.e. an extension line with terminal points in the same building or stand (not exceeding 50 metres)

NOTE 9 b: Wiring only on which a licensed digital telephone is terminated

NOTE 9 c: if any portion of the line extends beyond the minimum rental area, the rental for the excess distance is calculated as prescribed under A1.5.3 c (ii).

NOTE 9 d: In respect of each exchange line or extension line that is terminated on the first unit, the relevant prescribed installation charge and monthly rental apply.

NOTE 9 e: When existing services such as exchange lines and extension lines that have to be terminated on distributors have to be transferred indoors at the same time, only the transfer fees prescribed in A1.1.1 apply. The installation charge prescribed at A1.5.3.4 b (Note 9d) is not payable i.r.o. such transfers.

NOTE 10 SERVICE CHARGES AND MISCELLANEOUS ITEMS

NOTE 10 a: Name address and telephone or telex number, as well as business description with a maximum of three words, once in every issue, except cases quoted in items A1.5.2.14 a and A1.5.2.14 b (See Telecommunication Regulation H.7(2)).

NOTE 10 b: A connection fee of N\$ 27.50 is payable on the application of these services.

NOTE 10 c: The charge mentioned in A1.5.2.10 b is payable over and above the charges mentioned in A1.5.2.10 a.

NOTE 10 d: Customers will be called upon to defray the cost incurred i.r.o of an abortive maintenance visit due to privately owned telecommunications equipment.

NOTE 10 e: An existing service is taken over between spouses and /or brothers and sisters of the same parents and between such parents and their children without the division of the current accounts. (the onus shall be on the applicant to bring to the attention of the Managing Director that he qualifies for this tariff and must also provide sufficient proof thereof, otherwise the tariff in A1.5.2.9a applies.

NOTE 11 ISDN SERVICES

NOTE 11 a: More than 3 numbers, maximum 8.

NOTE 12 Direct Inward Dialing(DID) SERVICES

NOTE 12a: All new DID services will be provided as indicated in A2.5.1.

NOTE 12b: The charges in A2.5.1 are payable in addition to the normal exchange connection rental

NOTE 13 CENTREX SERVICES

NOTE 13a: Local-Extension to Extension is free within a centrex group

NOTE 14a: Monthly rental charges for Broadband Wireless are 10 % higher than the Digicon rental Charges
