Pocket GUIDE

OUR SHARED DUTY TO PROTECT NAMIBIA'S CHILDREN



Reporting child abuse and neglect under the Child Care and Protection Act 3 of 2015



Gender Research & Advocacy Project LEGAL ASSISTANCE CENTRE

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Certain professionals **MUST** make a report to a State social worker or police if they suspect that a child needs help or protection. Failure to make a report in this situation is a crime, because it leaves a child in danger.

These professionals are legally required to report any suspicion of child abuse or neglect:

- school principals, teachers and counsellors
- doctors, nurses, dentists, pharmacists
- psychologists, psychological counsellors
- physiotherapists, speech therapists, occupational therapists
- traditional leaders, traditional health practitioners
- lawyers (where the information is not covered by attorney-client privilege)
- o religious leaders
- labour inspectors
- staff members at registered child care facilities
- private social workers and private child protection organisations
- any other person who performs professional or official duties for children.

Voluntary reporting

Members of the general public **SHOULD** make a report to a State social worker or police if they suspect that a child needs help. Reporting by members of the public is encouraged, but failure to make a report is not a crime.

Protection for good faith reporting

Where reports are made out of genuine concern about a child, the persons who make the reports are protected.

- Their identity can be kept confidential unless disclosure is necessary in the interests of justice.
- They are protected against civil claims such as lawsuits for defamation.

A person who makes an intentionally false or misleading report could be charged with one of several crimes.

Children may not be able to ask for help on their own — due to their young age, fear, shame or lack of information about where to get help. We all have a duty to protect Namibia's children!

Reporting by children

Children may report abuse or neglect involving themselves or another child to *any* social worker (State or private), to police or to a community child care worker. The child may communicate the problem in any way. Anyone who receives a report from a child must refer it to a State social worker within 48 hours.

Children in need of protective services

A child **DEFINITELY** needs protective services when the child —

- is abandoned/orphaned AND has insufficient care
- is engaged in behaviour likely to be harmful AND the parent/caregiver does not or cannot control the behaviour
- lives/works on the streets or begs for a living
- is being neglected, maltreated or abused
- is addicted to alcohol or drugs AND is without support to obtain treatment
- is involved in a criminal matter
- is an unaccompanied foreign child
- is chronically or terminally ill AND lacks a suitable care-giver
- is living in an extremely overcrowded, highly unsanitary or dangerous place.



A child **MAY** need protective services if the child –

- is a victim of child labour, trafficking, commercial sex work, other forms of sexual exploitation or a serious crime
- is living in a child-headed household
- lacks a suitable care-giver because the parent is in prison
- is under age 16 and is regularly absent from school
- is under age 16 and pregnant or suffering from a sexually-transmitted infection (which could signal sexual abuse)
- is over age 16 and suffering from multiple or repeated sexually-transmitted infections
- is exposed to circumstances which may seriously harm the child's physical, mental, emotional or social well-being
- (9) is living in a violent family environment
- is living with a parent, guardian or care-giver who unreasonably withholds consent to necessary medical treatment or therapy
- is involved in a case that is under investigation by the Children's Advocate or the National Advisory Council on Children.



Any report that a child may be at risk of harm will trigger a social worker investigation.

Factors that trigger social work investigations

- a report about suspected child neglect or abuse from a professional or a member of the public
- where a child or an alleged offender has been removed from the child's usual home by police or a social worker on an urgent basis to prevent harm to the child
- where a court requests an investigation in any case involving a child
- when a child has been abandoned
- when there is a report of child labour, child exploitation or child trafficking
- when there is a report of misuse of a child grant
- when someone makes a complaint that a child's guardian is not acting in the child's best interests
- whenever a problem involving a child comes to the attention of a social worker in any other way.

Timeframe

The social worker investigation must be completed within:

- 45 days if the child was NOT removed from the home
- 30 days if the child was removed from the home.

Result

If the social worker's investigation concludes that a child is in need of protective services —

- The social worker must apply for a child protection hearing without delay. A child who was removed from the home for protection might continue to be cared for in a safe place until the hearing is over.
- The social worker may, as an interim measure, arrange for early intervention services to be provided to the child or the child's family.

A children's court will consider the social worker's report and give all interested parties a chance to give input. The children's court can then apply a remedy that fits the problem.

What protective services might be provided to assist a child?

"Protective services" are State services aimed at safeguarding a child's safety, security and well-being.

These are some of the protective services that the court might put in place:

- temporary placement with relatives, in foster care
 or in a children's home
- an order forbidding an abusive person from having contact with the child
- treatment for a medical problem, assistance with any special needs or help to overcome substance abuse
- support to the family to address family problems or improve parenting skills
- social worker supervision of the situation
- assistance to arrange a State grant for the child.

The comic pictured below is available on the LAC website

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